

Fair Point New Hampshire PRELIM
 Risk Allocation Summary and Input Page

REDACTED
 Nov-2012

Allocation

Mode of Entry	\$10,270,000	Allocation	Monthly \$	Minimum	Maximum	# of Increments	1st increment%	1st increment \$s	%/inremen t after 1st	\$ per. Increment
UNE - Platform										
UNE - Loop										
Resale										
DSL										
Trunks										

Critical Measures	\$16,260,001	UNE - P	UNE - L	Resale	DSL	Trunks	Collocation	Specials	Resolution Process	Total
measures / category										
Annual Dollars/Measure										
Dollars/month/measure										
Dollars/month/category										

Special Provisions	\$4,650,000	UNE Ordering	UNEP Flow- Thru	UNEL Flow- Thru	UNE other Flow-Thru	Hot Cut Basic	Hot Cut Large Job	Hot Cut Batch	Hot Cut Duration
unused \$\$s									

Change Control	\$1,370,000	<95%	<90%
		>5%	>10%
		Per Delay Day	

Total Dollars \$32,550,001

Fair Point New Hampshire

Backslide Metrics and Standards

REDACTED

PRELIM
DESCRIPTION

UNE-P UNE-LOOPS RESALE DSL TRUNKS CoLoc -1 STANDARD -2 STANDARD

BI-1-02-1000 % DUF in 4 Business Days
 BI-3-04-1000 % CLEC Billing Claims Acknwdgd w/ 2 Bus Days
 BI-3-05-1000 % CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack
 MR-1-01-6050 Average Response Time - Create Trouble
 MR-1-06-6050 Average Response Time - Test Trouble (POTS only)
 MR-3-01-1341 % Missed Repair Appt -Loop -2W Digital -UNE/Resale
 MR-3-01-2110 % Missed Repair Appointments - Loop - Bus.
 MR-3-01-2120 % Missed Repair Appointments - Loop - Res.
 MR-3-01-3112 % Missed Repair Appointments - Loop - Loop
 MR-3-01-3144 % Missed Repair Appointments - Loop - Platform - Bus
 MR-3-01-3145 % Missed Repair Appointments - Loop -Platform - Res
 MR-3-01-3340 % Missed Repair Appointment -Loop -Line Share/Split
 MR-3-01-3342 % Missed Repair Appt -Loop -2W xDSL Loops
 MR-3-02-1341 % Missed Repair Appt -CO -2W Digital -UNE/Resale
 MR-3-02-2110 % Missed Repair Appointments - CO - Bus.
 MR-3-02-2120 % Missed Repair Appointments - CO - Res.
 MR-3-02-3112 % Missed Repair Appointments - CO - Loop
 MR-3-02-3144 % Missed Repair Appointments - CO - Platform - Bus
 MR-3-02-3145 % Missed Repair Appointments - CO - Platform - Res
 MR-3-02-3340 % Missed Repair Appointment -CO -Line Share/Split
 MR-3-02-3342 % Missed Repair Appointment -CO -2W xDSL Loops
 MR-4-01-1216 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale
 MR-4-01-1217 Mean Time to Repair - DS1 & DS3 -UNE/Resale
 MR-4-01-5000 Mean Time to Repair - Total
 MR-4-02-1341 Mean Time To Repair -Loop -2W Digital -UNE/Resale
 MR-4-02-2110 Mean Time To Repair - Loop Trouble - Bus.
 MR-4-02-2120 Mean Time To Repair - Loop Trouble - Res.
 MR-4-02-3112 Mean Time to Repair - Loop Trouble - Loop
 MR-4-02-3144 Mean Time to Repair - Loop Trouble - Platform - Bus
 MR-4-02-3145 Mean Time to Repair - Loop Trouble - Platform - Res
 MR-4-02-3340 Mean Time To Repair -Loop -Line Share/Split
 MR-4-02-3342 Mean Time To Repair -Loop -2W xDSL Loops
 MR-4-03-1341 Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale
 MR-4-03-2110 Mean Time To Repair - CO Trouble - Bus.
 MR-4-03-2120 Mean Time to Repair - CO Trouble - Res.
 MR-4-03-3112 Mean Time to Repair - CO Trouble - Loop
 MR-4-03-3144 Mean Time to Repair - CO Trouble - Platform - Bus
 MR-4-03-3145 Mean Time to Repair - CO Trouble - Platform - Res
 MR-4-03-3340 Mean Time To Repair -CO -Line Share/Split
 MR-4-03-3342 Mean Time To Repair -CO -2W xDSL Loops
 MR-4-04-1341 % Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale
 MR-4-04-3340 % Cleared (all troubles) w/in 24 Hours -Line Share/Split
 MR-4-04-3342 % Cleared (all troubles) w/in 24 Hours -2W xDSL Loops
 MR-4-05-5000 % Out of Service >2 Hours
 MR-4-06-1216 % Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale
 MR-4-06-1217 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale
 MR-4-06-2110 % Out of Service > 4 Hours - POTS - Bus
 MR-4-06-2120 % Out of Service > 4 Hours - POTS - Res.
 MR-4-06-3144 % Out of Service >4 Hours - Platform - Bus
 MR-4-06-3145 % Out of Service >4 Hours - Platform - Res
 MR-4-06-5000 % Out of Service >4 Hours
 MR-4-07-1341 % Out of Service >12 Hours -2W Digital -UNE/Resale
 MR-4-07-2110 % Out of Service > 12 Hours - POTS - Bus.
 MR-4-07-2120 % Out of Service > 12 Hours - POTS - Res.
 MR-4-07-3112 % Out of Service > 12 Hours - Loop
 MR-4-07-3144 % Out of Service >12 Hours - Platform - Bus
 MR-4-07-3145 % Out of Service >12 Hours - Platform - Res
 MR-4-07-3340 % Out of Service >12 Hours -Line Share/Split
 MR-4-07-3342 % Out of Service >12 Hours -2W xDSL Loops
 MR-4-07-5000 % Out of Service >12 Hours
 MR-4-08-1216 % Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale
 MR-4-08-1217 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale
 MR-4-08-2110 % Out of Service > 24 Hours - POTS - Bus.
 MR-4-08-2120 % Out of Service > 24 Hours - POTS - Res.
 MR-4-08-3112 % Out of Service > 24 Hours - Loop
 MR-4-08-3144 % Out of Service > 24 Hours - Platform - Bus
 MR-4-08-3145 % Out of Service > 24 Hours - Platform - Res
 MR-4-08-5000 % Out of Service >24 Hours
 MR-5-01-1200 % Repeat Reports w/in 30 days -UNE/Resale
 MR-5-01-1341 % Repeat Reports w/in 30 Days -2w Digital -UNE/Resale
 MR-5-01-2100 % Repeat Reports w/in 30 days - POTS
 MR-5-01-3112 % Repeat Reports w/in 30 days - Loop
 MR-5-01-3140 % Repeat Reports w/in 30 days - Platform
 MR-5-01-3340 % Repeat Reports w/in 30 Days -Line Share/Split
 MR-5-01-3342 % Repeat Reports w/in 30 Days -2W xDSL Loops
 MR-5-01-5000 % Repeat Reports w/in 30 Days
 NP-1-03-5000 # of Final Trunk Groups Blocked 2 months
 NP-1-04-5000 # of Final Trunk Groups Blocked 3 months
 NP-2-01/2 % OT Response to Request for Collocation - Total
 NP-2-05/6 % On Time - Physical Collocation - Total
 NP-2-07/8 Average Delay Days - Total
 OR-1-02-2320 % On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2hrs
 OR-1-02-3140 % On Time LSRC - Flow Through - Platform - 2hrs
 OR-1-02-3331 % On Time LSRC - Flow Thru - Loop/Pre-Qual - 2hrs
 OR-1-04-1200 % OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale
 OR-1-04-1341 % On Time LSRC - No Facility Check - 2W Digital -UNE/Resale
 OR-1-04-2320 % OT LSRC - No Facility Check - POTS/Pre-Qual Cmpx
 OR-1-04-3140 % OT LSRC - No Facility Check - Platform
 OR-1-04-3331 % OT LSRC - No Facility Check - Loop/LNP
 OR-1-04-3340 % OT LSRC - No Facility Check - Line Share/Split
 OR-1-04-3342 % On Time LSRC - No Facility Check - 2W xDSL Loops
 OR-1-06-1200 % OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale
 OR-1-06-1341 % OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale
 OR-1-06-2320 % OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmpx
 OR-1-06-3140 % OT LSRC/ASRC - Facility Check - Platform
 OR-1-06-3331 % OT LSRC/ASRC - Facility Check - Loop/LNP
 OR-1-06-3340 % On Time LSRC/ASRC - Facility Check - Line Share/Split
 OR-1-06-3342 % On Time LSRC/ASRC - Facility Check - 2W xDSL Loops
 OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunks)
 OR-1-13-5020 % On Time Design Layout Record

OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=192)
 OR-10-01-100 % PON Exceptions Resolved w/in 3 Bus Days
 OR-10-02-100 % PON Exceptions Resolved w/in 10 Bus Days
 OR-2-02-2320 % On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex
 OR-2-02-3140 % On Time LSR Reject - Flow Through - Platform
 OR-2-02-3331 % On Time LSR Reject - Flow Thru - Loop/Pre-Qual
 OR-2-04-1200 % OT LSR Rej - No Facil Ck (Elec, No FT) -UNE/Resale
 OR-2-04-1341 % On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale
 OR-2-04-2320 % OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmpbx
 OR-2-04-3140 % OT LSR Rej - No Facility Check - Platform
 OR-2-04-3331 % OT LSR Rej - No Facility Check - Loop/LNP
 OR-2-04-3340 % OT LSR Rej - No Facility Check - Line Share/Split
 OR-2-04-3342 % OT LSR Rej - No Facility Check - 2W xDSL Loops
 OR-2-06-1200 % OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale
 OR-2-06-1341 % OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale
 OR-2-06-2320 % OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmpbx
 OR-2-06-3140 % OT LSR/ASR Rej - Facility Check - Platform
 OR-2-06-3331 % OT LSR/ASR Rej - Facility Check - Loop/LNP
 OR-2-06-3340 % OT LSR/ASR Rej - Facility Check - Line Share/Split
 OR-2-06-3342 % On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops
 OR-2-12-5000 % On TimeTrunk ASR Reject
 OR-4-11-1000 % Completed Orders with Neither a PCN or BCN Sent
 OR-4-16-1000 % On Time PCN - 1 Business Day
 OR-4-17-1000 % On Time BCN - 2 Business Day
 OR-5-03-2000 % Flow Through - Achieved - POTS
 OR-5-03-3112 % Flow Through - Achieved - UNE POTS Loop
 OR-5-03-3140 % Flow Through - Achieved - UNE POTS Platform
 OR-6-03-2000 % Accuracy - LSRC
 OR-6-03-3140 % Accuracy - LSRC - Platform
 OR-6-03-3331 % Accuracy - LSRC - Loop
 PO-1-01-6020 Customer Service Record - EDI
 PO-1-01-6030 Customer Service Record - CORBA
 PO-1-01-6050 Customer Service Record - Web GUI
 PO-1-03-6020 Address Validation - EDI
 PO-1-03-6030 Address Validation - CORBA
 PO-1-03-6050 Address Validation - Web GUI
 PO-1-06-6020 Mechanized Loop Qualification - EDI
 PO-1-06-6030 Mechanized Loop Qualification - CORBA
 PO-1-06-6050 Mechanized Loop Qualification - Web GUI
 PO-2-02-6010 OSS Interface Availability - Prime - WPTS
 PO-2-02-6020 OSS Interface Availability - Prime - EDI
 PO-2-02-6020 OSS Interface Availability - Prime - EDI
 PO-2-02-6030 OSS Interface Availability - Prime - CORBA
 PO-2-02-6080 OSS Interface Availability - Prime - Web GUI
 PO-8-01-6000 % On Time - Manual Loop Qualification
 PO-8-02-6000 % On Time - Engineering Record Request
 PR-3-01-2100 % Completed in 1 Day (1-5 lines - No Disp) - POTS Total
 PR-3-01-3140 % Completed in 1 Day (1-5 Lines - No Disp) - Platform
 PR-3-03-3340 % Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split
 PR-3-10-3342 % Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops
 PR-4-01-1210 % Missed Appointment -FP -DS0 -UNE/Resale
 PR-4-01-1211 % Missed Appointment -FP -DS1 -UNE/Resale
 PR-4-01-1213 % Missed Appointment -FP -DS3 -UNE/Resale
 PR-4-01-1214 % Missed Appointment -FP -Other -UNE/Resale
 PR-4-01-3510 % Missed Appointment - FP - Total - EEL
 PR-4-01-3530 % Missed Appointment - FP - Total - IOF
 PR-4-02-1200 Average Delay Days - Total -UNE/Resale
 PR-4-02-1341 Average Delay Days -Total -2W Digital -UNE/Resale
 PR-4-02-2100 Average Delay Days - Total - POTS
 PR-4-02-3100 Average Delay Days - Total - POTS
 PR-4-02-3340 Average Delay Days -Total -Line Share/Split
 PR-4-02-3342 Average Delay Days -Total -2W xDSL Loops
 PR-4-02-3510 Average Delay Days - Total - EEL
 PR-4-02-3530 Average Delay Days - IOF
 PR-4-04-1341 % Missed Appointment -Dispatch -2W Digital -UNE/Resale
 PR-4-04-2100 % Missed Appointment - FP - Dispatch - POTS
 PR-4-04-3113 % Missed Appointment - FP - Dispatch - Loop-New
 PR-4-04-3140 % Missed Appointment - FP - Dispatch - Platform
 PR-4-04-3340 % Missed Appointment -Dispatch -Line Share/Split
 PR-4-05-1341 % Missed Appointment -No Dispatch -2W Digital -UNE/Resale
 PR-4-05-2100 % Missed Appointment - FP - No Dispatch - POTS
 PR-4-05-3140 % Missed Appointment - FP - No Dispatch - Platform
 PR-4-05-3340 % Missed Appointment -No Dispatch -Line Share/Split
 PR-4-07-3540 % On Time Performance - LNP only
 PR-4-14-3342 % Completed On Time -2W xDSL Loops
 PR-4-15-5000 % On Time Provisioning - Trunks
 PR-5-01-1200 % Missed Appointment - Facilities -UNE/Resale
 PR-5-01-2100 % Missed Appointment - Facilities - POTS
 PR-5-01-3112 % Missed Appointment - Facilities - Loop
 PR-5-01-3140 % Missed Appointment - Facilities - Platform
 PR-5-01-5000 % Missed Appointment - Facilities
 PR-5-02-1200 % Orders Held for Facilities > 15 days -UNE/Resale
 PR-5-02-2100 % Orders Held for Facilities > 15 days - POTS
 PR-5-02-3112 % Orders Held for Facilities > 15 days - Loop
 PR-5-02-3140 % Orders Held for Facilities > 15 days - Platform
 PR-5-02-5000 % Orders Held for Facilities > 15 Days
 PR-6-01-1200 % Installation Troubles within 30 days -UNE/Resale
 PR-6-01-1341 % Install. Troubles w/in 30 Days -2W Digital -UNE/Resale
 PR-6-01-2100 % Installation Troubles within 30 days - POTS
 PR-6-01-3113 % Installation Troubles within 30 days - Loop New
 PR-6-01-3140 % Installation Troubles within 30 days - Platform
 PR-6-01-3340 % Installation Troubles w/in 30 Days -Line Share/Split
 PR-6-01-3342 % Installation Troubles w/in 30 Days -2W xDSL Loops
 PR-6-01-5000 % Installation Troubles w/in 30 Days
 PR-6-02-3520 % Installation Troubles within 7 days -Loop-Basic Hot Cut
 PR-6-02-3523 % Installation Troubles within 7 days -Loop-Large Job Hot Cut
 PR-6-02-3525 % Installation Troubles within 7 days -Loop-Batch Hot Cut
 PR-8-01-1200 % Open Orders in a Hold Status > 30 Days -UNE/Resale
 PR-8-01-1341 % Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale
 PR-8-01-3340 % Open Orders in Hold Status >30 Days -Line Share/Split
 PR-8-01-3342 % Open Orders in Hold Status >30 Days -2W xDSL Loops
 PR-8-01-3510 % Open Orders in a Hold Status >30 Days -EEL
 PR-8-01-3530 % Open Orders in a Hold Status >30 Days -IOF

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PR-8-01-5000 % Open Orders in a Hold Status >30 Days
PR-9-01-3520 % On Time Performance -Loop-Basic Hot Cut
PR-9-01-3523 % On Time Performance -Loop-Large Job Hot Cut
PR-9-01-3525 % On Time Performance -Loop-Batch Hot Cut
PR-9-04-3525 % On Time Batch Due Date-Loop-Batch Hot Cut



Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM

UNE Platform

Nov-2012

REDACTED

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	3.32		797		3.3199	0	2	0.000	0.000	
PO-1-03-6020	Address Validation - EDI	NA	10.13		333		10.1291	NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA			NA	0	NA	0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA			NA	0	NA	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	NA	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.35		1,207		3.3455	0	2	0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	10.68		306		10.6830	NA	0	NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000	
Wgt.												
OR	Ordering											
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		95.03		181			0	10	0.000	0.000	
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		NA		NA			NA	0	NA	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.19		1,565			0	5	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		93.24		562			-1	5	-0.023	-0.054	
OR-4-17-1000	% On Time BCN - 2 Business Day		96.68		1,564			0	5	0.000	0.000	
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		76.23		244			-2	5	-0.045	-0.109	
OR-6-03-3140	% Accuracy - LSRC - Platform		2.22		90			0	5	0.000	0.000	
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		100.00		65			0	5	0.000	0.000	
OR-1-08-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		11			0	2	0.000	0.000	
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		100.00		30			0	2	0.000	0.000	
OR-2-08-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		1			0	2	0.000	0.000	
Wgt.												
PR	Provisioning											
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	74.13	76.92	487	28		8.81	0.0531	0	5	0.000	0.000
PR-4-05-3140	% Missed Appointment - FP - No Dispatch - Platform	5.53	10.24	4,265	127		2.06	-2.2577	-2	20	-0.180	-0.286
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	27.59	19.23	522	26		8.98	0.6913	0	10	0.000	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	1.76	1.25	380	28	2.11	0.41	1.5366	0	15	0.000	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	0.96	0.00	522	26		1.96	0.7842	0	5	0.000	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.19	0.00	522	26		0.88	1.6701	0	5	0.000	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform	8.64	6.14	1,229	114		2.74	0.6897	0	10	0.000	0.000
Wgt.												
MR	Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	2.54	19.56		2,264			17.0161	-2	2	-0.018	-0.023
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	177.86		615			#####	NA	0	NA	0.000
Stat. Score												
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	22.74	15.15	387	66		5.58	1.2351	0	10	0.000	0.000
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	12.00	0.00	75	19		8.35	1.1647	0	10	0.000	0.000
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	12.33	20.83	387	66	13.52	1.80	-5.0000	-2	5	-0.045	-0.057
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	8.45	6.08	75	19	22.40	5.75	0.2150	0	5	0.000	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	64.21	66.00	285	25		10.00	-0.5846	0	5	0.000	0.000
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	41.75	44.00	285	25		10.29	-0.4364	0	5	0.000	0.000
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	10.88	12.00	285	25		6.49	-0.5601	0	5	0.000	0.000
MR-3-01-3145	% Missed Repair Appointments - Loop - Platform - Res	13.34	5.71	2,392	35		5.79	1.0861	0	10	0.000	0.000
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	3.90	33.33	154	3		11.28	SS	NA	0	NA	0.000
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	35.09	19.14	2,392	35	25.22	4.29	5.0000	0	5	0.000	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	10.25	42.61	154	3	15.19	8.86	SS	NA	0	NA	0.000
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	93.41	87.50	1,730	16		6.23	0.5590	0	5	0.000	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	83.12	68.75	1,730	16		9.41	1.1732	0	5	0.000	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	55.78	25.00	1,730	16		12.47	2.2223	0	5	0.000	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	14.03	16.26	3,008	123		3.19	-0.8381	-1	10	-0.045	-0.057
BI	Billing											
BI-1-02-1000	% DUF in 4 Business Days		98.90		103,673,619				0	5	0.000	
Totals										-10	222	-0.356

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire PRELIM
Performance Assurance Plan Report

UNE LOOP

Nov-2012

REDACTED

PO	Pre-Ordering	Performance		Observations		Perf.		Wgt.	Domain Clustering Review
		FP	CLEC	FP	CLEC	Diff.	Score		
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0	0.000
PO-1-01-6020	Customer Service Record - EDI	NA	3.32		797		3.3199	0	2
PO-1-03-6020	Address Validation - EDI	NA	10.13		333		10.1291	NA	0
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	0.000
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.35		1,207		3.3455	0	2
PO-1-03-6050	Address Validation - Web GUI	NA	10.68		306		10.6830	NA	0
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000
OR Ordering		Wgt.							
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		97.18		1,275		0	10	0.000
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00		9		0	5	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.19		1,565		0	2	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		93.24		562		-1	2	-0.012
OR-4-17-1000	% On Time BCN - 2 Business Day		96.68		1,564		0	2	0.000
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		94.58		240		-1	5	-0.029
OR-6-03-3331	% Accuracy - LSRC - Loop		4.38		616		0	5	0.000
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		91.19		420		-1	5	-0.029
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00		12		0	2	0.000
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00		79		0	2	0.000
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		100.00		4		0	2	0.000
PR Provisioning		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score	Wgt.
PR-4-02-3100	Average Delay Days - Total - POTS	1.76	1.25	380	28	2.11	0.41	1.5366	0
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	27.59	19.35	522	31		8.26	0.7821	0
PR-5-01-3112	% Missed Appointment - Facilities - Loop	0.96	0.00	522	32		1.77	0.6491	0
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.19	0.00	522	32		0.80	1.5738	0
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	5.18	9.84	618	61		2.97	-1.6945	-2
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		100			0	10
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA			NA	0
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA			NA	0
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		18			0	10
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA			NA	0
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA			NA	0
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA			NA	0
MR Maintenance & Repair		Diff.							
MR-1-01-6050	Average Response Time - Create Trouble	2.54	19.56		2,264			17.0161	-2
		Stat. Score							
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	14.05	12.96	2,779	108		3.47	0.3197	0
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	31.72	8.31	2,779	108	25.28	2.48	5.0000	0
MR-4-07-3112	% Out of Service > 12 Hours - Loop	78.08	19.51	1,934	41		6.53	5.0000	0
MR-4-08-3112	% Out of Service > 24 Hours - Loop	50.41	9.76	1,934	41		7.89	5.0000	0
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	14.03	14.17	3,008	120		3.23	-0.2052	0
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	8.93	25.00	56	12		9.07	-1.9147	-2
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	9.10	12.80	56	12	14.91	4.74	-0.7428	0
		Totals							
		-9 173 -0.324							

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM RESALE

Nov-2012

REDACTED

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	3.32		797	3.3199	0	2	0.000	0.000		
PO-1-03-6020	Address Validation - EDI	NA	10.13		333	10.1291	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.35		1,207	3.3455	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	10.68		306	10.6830	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex - 2h		98.68		76		0	10	0.000	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		100.00		1		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.19		1,565		0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		93.24		562		-1	5	-0.024	-0.042		
OR-4-17-1000	% On Time BCN - 2 Business Day		96.68		1,564		0	5	0.000	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS		79.79		94		-2	10	-0.098	-0.169		
OR-6-03-2000	% Accuracy - LSRC		2.63		38		-1	10	-0.049	-0.085		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		100.00		26		0	5	0.000	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		4		0	2	0.000	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		7		0	2	0.000	0.000		
OR-2-06-2320	% OT LSR/ASRC Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA		NA	0	NA	0.000		
PR Provisioning												
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	74.13	57.14	487	7	16.67	-1.4063	-1	5	-0.024	-0.033	
PR-4-05-2100	% Missed Appointment - FP - No Dispatch - POTS	5.53	12.50	4,265	24	4.68	-1.7342	-2	20	-0.195	-0.267	
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	27.59	22.22	522	9	15.03	0.0765	0	10	0.000	0.000	
PR-4-02-2100	Average Delay Days - Total - POTS	1.76	3.20	380	5	2.11	0.95	SS	NA	NA	0.000	
PR-5-01-2100	% Missed Appointment - Facilities - POTS	0.96	11.11	522	9	3.27	-2.8779	-2	5	-0.049	-0.067	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.19	0.00	522	9	1.47	2.1213	0	5	0.000	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS	8.54	22.22	1,229	16	6.64	-2.1487	-2	15	-0.146	-0.200	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	2.54	19.56		2,264		17.0161	-2	2	-0.020	-0.038	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	177.86		615		177.8585	NA	0	NA	0.000	
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	22.74	7.69	387	26	8.49	1.6379	0	10	0.000	0.000	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	12.00	0.00	75	1	32.71	SS	0	10	0.000	0.000	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	12.33	15.00	387	26	13.52	2.74	-0.9661	-1	5	-0.024	-0.048
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	6.45	0.60	75	1	22.40	22.55	SS	NA	NA	0.000	
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	64.21	100.00	285	11	14.73	-5.0000	-2	5	-0.049	-0.096	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	41.75	54.55	285	11	15.15	-1.1512	-1	5	-0.024	-0.048	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	10.88	27.27	285	11	9.57	-1.9293	-2	5	-0.049	-0.096	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	13.34	NA	2,392	NA		NA	NA	0	NA	0.000	
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	3.90	NA	154	NA		NA	NA	0	NA	0.000	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	35.09	NA	2,392	NA	25.22	NA	NA	0	NA	0.000	
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	10.25	NA	154	NA	15.19	NA	NA	0	NA	0.000	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	93.41	NA	1,730	NA		NA	NA	0	NA	0.000	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	83.12	NA	1,730	NA		NA	NA	0	NA	0.000	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	55.78	NA	1,730	NA		NA	NA	0	NA	0.000	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	14.03	25.93	3,008	27	6.71	-1.9047	-2	10	-0.098	-0.192	
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		98.90		103,673,619				0	5	0.000	
								Totals	-21	205	-0.849	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

DSL

Nov-2012

REDACTED

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	8.78		9		8.7778	NA	0	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000		
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	10.15		252		10.1468	NA	0	0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000		
PO-8-01-6000	% On Time - Manual Loop Qualification		93.75		32		-1	2	-0.015	-0.091		
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1		0	2	0.000	0.000		
OR Ordering												
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		2		0	2	0.000	0.000		
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		100.00		3		0	2	0.000	0.000		
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000		
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000		
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		100.00		10		0	5	0.000	0.000		
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000		
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		1		0	2	0.000	0.000		
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000		
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.19		1,565		0	2	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		93.24		582		-1	2	-0.015	-0.059		
OR-4-17-1000	% On Time BCN - 2 Business Day		96.68		1,564		0	2	0.000	0.000		
PR Provisioning												
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	1.00	2.00	1	1	0.00	SS	NA	2	0.000	0.000	
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	0.00	100.00	6	1	0.00	SS	NA	0	0.000	0.000	
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	50.00	0.00	2	1	61.24	SS	0	2	0.000	0.000	
PR-6-01-1341	% Install, Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	34	3	0.00	SS	0	2	0.000	0.000	
PR-8-01-1341	% Open Orders in Hold Status >30 Days -2W Digital -UNE/Resale	62.50	0.00	8	2	38.27	SS	0	2	0.000	0.000	
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		91.67		24		-1	10	-0.073	-0.086		
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	2.00	1.20	1	5	0.00	SS	NA	10	0.000	0.000	
PR-4-14-3342	% Completed On Time -2W xDSL Loops		91.67		36		-1	10	-0.073	-0.086		
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	5.18	15.38	618	52	3.20	-2.8568	-2	15	-0.219	-0.259	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	60.00	0.00	2	38	36.27	SS	0	5	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000		
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0.000	0.000		
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000	
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	2.54	19.56		2,264		17.0161	-2	2	-0.029	-0.039	
Stat Score												
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	NA	3	NA		NA	NA	0	0.000	0.000	
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	NA	0.00	NA	2	2.00	SS	0	2	0.000	0.000	
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	140.50	NA	3	NA	1.31	NA	NA	0	0.000	0.000	
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	NA	31.06	NA	2	0.00	2.00	SS	NA	0	0.000	
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	0.00	50.00	3	2	0.00	SS	NA	0	0.000	0.000	
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	NA	100.00	NA	1	1.00	SS	NA	0	0.000	0.000	
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	3	2	0.00	SS	0	2	0.000	0.000	
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	14.65	9.09	2,779	33	6.19	0.6146	0	5	0.000	0.000	
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	8.93	0.00	58	6	12.25	0.2283	0	5	0.000	0.000	
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	31.72	9.71	2,779	33	25.28	4.43	5,000.00	0	5	0.000	
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	9.10	4.52	56	6	14.91	6.41	0.5769	0	5	0.000	
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	25.70	89.74	179	39	7.72	5.0000	0	5	0.000	0.000	
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	78.08	0.00	1,934	1	41.38	SS	0	10	0.000	0.000	
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.03	30.77	3,008	39	5.60	-2.8835	-2	10	-0.146	-0.196	
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000	
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000	
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000	
								Totals	-10	137	-0.569	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM TRUNKS

**Nov-2012
REDACTED**

OR	Ordering	Performance		Observations		Perf.		
		CLEC		FP	CLEC	Score	Wgt.	Wgtd. Score
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunk)	100.00			2	0	5	0.000
OR-1-13-5000	% On Time Design Layout Record	0.00			1	NA	0	0.000
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=	NA			NA	NA	0	0.000
OR-2-12-5020	% On Time Trunk ASR Reject	NA			NA	NA	0	0.000
PR Provisioning		FP						
PR-4-07-3540	% On Time Performance - LNP only	98.19		1,107		0	20	0.000
PR-4-15-5000	% On Time Provisioning - Trunks	100.00		10		0	20	0.000
PR-5-01-5000	% Missed Appointment - Facilities	0.00	0.00	2	10	0.00	SS 0	5 0.000
PR-5-02-5000	% Orders Held for Facilities >15 Days	0.00	0.00	2	10	0.00	SS 0	5 0.000
PR-6-01-5000	% Installation Troubles w/in 30 Days	0.00	0.00	2	51	0.00	SS 0	10 0.000
PR-8-01-5000	% Open Orders in a Hold Status >30 Days	0.00	10.00	2	10	0.00	SS NA	0 0.000
MR Maintenance & Repair								
MR-4-01-5000	Mean Time to Repair - Total	NA	NA	NA	NA	0.00	NA NA	0 0.000
MR-4-05-5000	% Out of Service >2 Hours	NA	NA	NA	NA		NA NA	0 0.000
MR-4-06-5000	% Out of Service >4 Hours	NA	NA	NA	NA		NA NA	0 0.000
MR-4-07-5000	% Out of Service >12 Hours	NA	NA	NA	NA		NA NA	0 0.000
MR-4-08-5000	% Out of Service >24 Hours	NA	NA	NA	NA		NA NA	0 0.000
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA	NA	NA		NA NA	0 0.000
NP Network Performance								
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months	0.00					0 5	0.000
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months	0.00					0 10	0.000
						Totals	0 80	0.000

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		PRELIM				Nov-2012		REDACTED	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-	-	-	-	\$0
	PO-1-06 Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	
	PO-1-06 Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	
	PO-1-06 Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	
ORDERING									
2	% On Time Ordering Notification	15,085	7,543	6,183	-	\$0	\$0	-	\$28,810
	OR-1-02 % On Time LSRC - Flow Through	-	-	-	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - 2Wdg-UNE/Resl	-	-	-	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	
	OR-1-12 % On Time FOC	-	-	-	-	-	-	-	
	OR-1-13 % On Time Design Layout Record	-	-	-	-	-	-	-	
	OR-1-19 % OT Resp. -Req. for Inbound Aug. (<=192)	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rel - No Facility Check - 2Wdg-UNE/Resl	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rel - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rel - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	
	OR-4-16 % On Time PON - 1 Bus. Day	15,035	7,543	6,183	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - All Spots-UNE/Resl	-	-	-	-	-	-	-	
	OR-1-06 %OT LSRC/ASRC - Facility Check - All Spots-UNE/Resl	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rel - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	
	OR-2-06 %OT LSR/ASR Rel - Facility Check - UNE/Resale	-	-	-	-	-	-	-	
PROVISIONING									
3	Installation Performance	\$29,208	\$19,893	\$17,231	\$47,866	\$0	\$0	-	\$107,897
	PR-3-01 % Completed in 1 Day (1-5 Lines No Disp.)	-	-	1,866	-	-	-	-	
	PR-4-02 Average Delay Days - Total	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - 2WxDSL Loop	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - Line Share/Spit	-	-	-	-	-	-	-	
	PR-4-04 Missed Appointments - Dispatch	-	-	-	-	-	-	-	
	PR-4-04 Missed Appnt - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	
	PR-4-04 Missed Appnt - Disp - Line Share/Spit	-	-	-	-	-	-	-	
	PR-4-05 Missed Appointments - No Dispatch	23,208	-	8,780	-	-	-	-	
	PR-4-05 % Missed Appnt -No Disp -2W Digital -UNE/Resale	-	-	-	-	-	-	-	
	PR-4-05 % Missed Appnt -No Disp -Line Share/Spit	-	-	-	-	-	-	-	
	PR-4-14 % Completed On Time - 2WxDSL Loops	-	-	-	16,545	-	-	-	
	PR-4-15 % On Time Provisioning - Trunks	-	-	-	-	-	-	-	
	PR-6-01 Installation Troubles w/in 30 Days	-	19,893	6,585	-	-	-	-	
	PR-6-01 % Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale	-	-	-	-	-	-	-	
	PR-6-01 % Install Trbls w/in 30 Days -2WxDSL Loops	-	-	-	31,021	-	-	-	
	PR-6-01 % Install Trbls w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP -DS0 -UNE/Resale	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP -DS1 -UNE/Resale	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP -DS3 -UNE/Resale	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP -Other -UNE/Resale	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total -UNE/Resale	-	-	-	-	-	-	-	
	PR-5-01 % Missed Appointment - Facilities -UNE/Resale	-	-	-	-	-	-	-	
	PR-5-02 % Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-	-	-	-	
	PR-6-01 % Installation Troubles within 30 days -UNE/Resale	-	-	-	-	-	-	-	
	PR-8-01 % Open Orders in Hold Status>30 Days-UNE/Resale	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - EEL	-	-	-	-	-	-	-	
	PR-8-01 % Open Orders in a Hold Status >30 Days -EEL	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - IOF	-	-	-	-	-	-	-	
	PR-8-01 % Open Orders in a Hold Status >30 Days -IOF	-	-	-	-	-	-	-	
4	PR-4-07 % On Time Performance - LNP	-	-	-	-	\$0	-	-	\$0
MAINTENANCE									
5	Hot Cut Performance	-	-	-	-	-	-	-	\$0
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-	-	-	-	-	
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	
	PR-9-01 % On Time Performance-Loop-Basic Hot Cut	-	-	-	-	-	-	-	
	PR-9-01 % On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	
	PR-9-01 % On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	
6	Maintenance Performance	\$ 8,703	\$0	\$17,124	\$26,497	\$0	\$0	-	\$52,321
	MR-3-01 Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	
	MR-3-01 Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	
	MR-3-01 Missed Repair Appointments - Loop	-	-	-	-	-	-	-	
	MR-3-01 % Missed Repair Appnt -Loop-2W Digt-UNE/Resale	-	-	-	-	-	-	-	
	MR-3-01 % Missed Repair Appnt -Loop -2WxDSL Loops	-	-	-	-	-	-	-	
	MR-3-01 % Missed Repair Appnt -Loop -Line Share/Spit	-	-	-	-	-	-	-	
	MR-3-02 % Missed Repair Appointment -CO -2WxDSL Loops	-	-	-	-	-	-	-	
	MR-4-03 Mean Time To Repair -CO -2WxDSL Loops	-	-	-	-	-	-	-	
	MR-4-04 % Cleared(all trbls) w/in 24hrs-2W Digt-UNE/Resale	-	-	-	-	-	-	-	
	MR-4-04 % Cleared (all trbls) w/in 24hrs-2WxDSL Loops	-	-	-	-	-	-	-	
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -Line Share/Spit	-	-	-	-	-	-	-	
	MR-4-08 Out of Service >24Hrs. - Bus.	-	-	5,707	-	-	-	-	
	MR-4-08 Out of Service >24Hrs. - Res.	-	-	-	-	-	-	-	
	MR-4-08 Out of Service >24Hrs. - Total	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports within 30 Days	8,703	-	11,414	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 Days-2W Digital-UNE/Resale	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 Days -2WxDSL Loops	-	-	-	26,497	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	
	MR-4-01 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	
	MR-4-01 Mean Time to Repair - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	
	MR-4-06 % Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	
	MR-4-08 % Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	
	MR-4-06 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	
	MR-4-08 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 days -Specials -UNE/Resale	-	-	-	-	-	-	-	
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked	-	-	-	-	\$0	-	-	\$0
RESOLUTION PROCESS									
8	Collocation	-	-	-	-	-	-	\$0	\$0
	NP-2-01/2 % OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	
	NP-2-05/6 % On Time - Physical Collocation - Total	-	-	-	-	-	-	-	
	NP-2-07/8 Average Delay Days - Total	-	-	-	-	-	-	-	
9	Resolution Process	-	-	-	-	-	-	\$0	\$0
	OR-10-01 % PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	
	OR-10-02 % PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	
	BI-3-04 % CLEC Billing Claims Ackn'd w/ 2 Bus Days	-	-	-	-	-	-	-	
	BI-3-05 %CLEC Billing Claims Rcv'd w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	-	
Month Total		\$46,997	\$27,435	\$40,634	\$74,063	\$0	\$0	\$0	\$189,029

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.0	1	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	NA	NA	NA	0
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	0
					5

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-1000	% PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
OR-10-02-1000	% PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000	% CLEC Billing Claims Acknowledged within Two Business C	99.92	1,276	0	2
BI-3-05-1000	% CLEC Billing Claims Resolved w/in 28 Calendar Days after	100.00	2,600	0	20
					22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Rt	100.00	3	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R	100.00	11	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	NA	NA	NA	0
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resal	NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score	NA	NA	0
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	50.00	NA	2	NA		NA	NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	17.39	0.00	46	20	10.15	1.69	0	5
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	0.00	NA	3	NA		NA	NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	2.78	NA	9	NA	1.39		NA	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	0.00	0.00	51	20	0.00	5.00	0	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	0.00	51	20	0.00	5.00	0	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	0.00	0.00	12	7	0.00	SS	0	0
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	19.61	5.00	51	20	10.47	1.18	0	5
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	17.39	NA	46	NA		NA	NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	2.88	NA	8	NA	1.46		NA	0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	17.39	0.00	46	0	0.00	SS	0	0
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	0.00	NA	3	NA		NA	NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00		NA	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	33.33	NA	3	NA		NA	NA	0

MR	Maintenance & Repair	FP	FP	Std Dev.	Sample Error	Stat. Score	NA	NA	0
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	8.60	NA	15	NA	10.44		NA	0
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	7.37	7.29	33	48	9.94	5.91	0.07	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	100.00	NA	1	NA			NA	0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	0.00	NA	1	NA			NA	0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	0.00	100.00	2	1		0.00	SS	0
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	0.00	100.00	2	1		0.00	SS	0
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	29.17	14.58	48	48		9.28	1.49	10

"NA" - no activity "UD" - under development "SS" - Small Sample

Total 90

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

		% On Time	Observations	Nov-2012	REDACTED
					Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	92.37	486	\$	-
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	100.00	23	\$	-
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	109	\$	-
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	5	\$	-

Total Market Adj*	\$	-
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$	-
UNE Loop allocation	60.00%	\$	-

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
SEP-2012	74.24	229	170	SEP-2012	90.91	56	50
OCT-2012	73.52	355	261	OCT-2012	92.11	38	35
NOV-2012	76.23	244	186	NOV-2012	76.23	244	186
Overall	74.52	828	617	Overall	80.42	337	271

Market Adjustment *	Calculated Quarterly
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
SEP-2012	96.57	321	310	SEP-2012	96.54	318	307
OCT-2012	89.22	269	240	OCT-2012	92.86	252	234
NOV-2012	94.65	243	230	NOV-2012	94.58	240	227
Overall	93.64	833	780	Overall	94.81	810	768

Market Adjustment *	\$	-
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
SEP-2012	93.60	1,969	1,843	SEP-2012	93.60	1,969	1,843
OCT-2012	93.37	2,472	2,308	OCT-2012	93.44	2,470	2,308
NOV-2012	92.63	1,805	1,672	NOV-2012	92.63	1,805	1,672
Overall	93.23	6,246	5,823	Overall	93.26	6,244	5,823

Market Adjustment *	\$	-
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

	Current Month	Current Month	Prior Month	Prior Month	
	CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	18	100.00	10
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	100	0.00	25
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
	Performance	Observations	Performance	Observations	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	21.43	206	23.86	221
	VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
	Greater of -	Tier II (2 mo) or	Tier III (1mo)	Total	
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$	-	\$	-
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$	-	\$	-
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$	-	\$	-
	Market Adjustment for PR-9-08-3533	\$	-	\$	-

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Nov-2012

REDACTED

% On Time Observations Mrkt Adj.

PO-4-01-6660	% Change Management Notices sent on Time (type 3,4,5)	100.00	2	\$	-
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* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600	Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$	-
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% Test Deck Wgt. Failure Test Deck Wgt.

PO-6-01-6000	% Software Validation	R3	R3	\$	-
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* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$	-
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Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Fair Point New Hampshire REDACTED

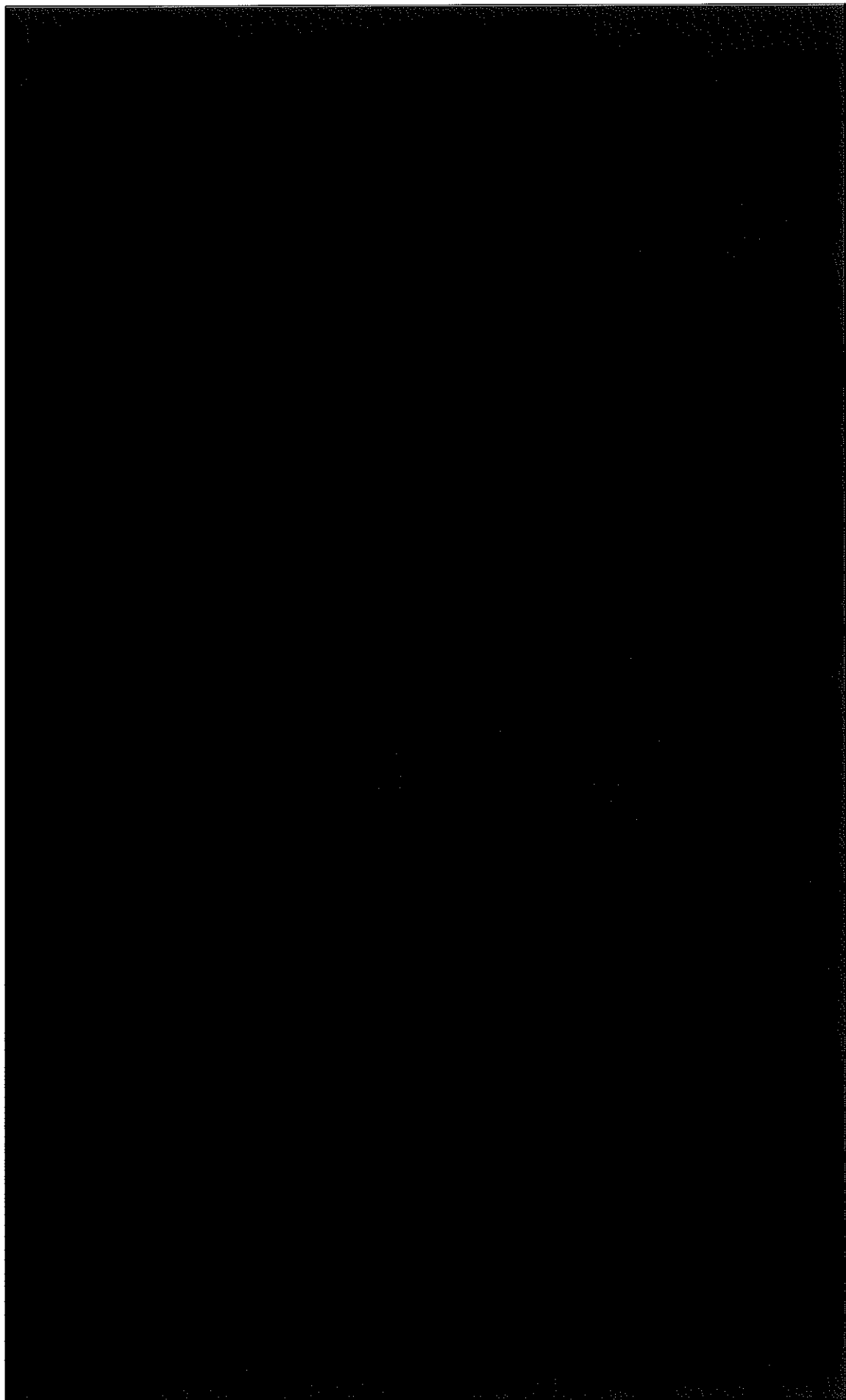
PAP/CCAP Market Adjustment Summary PRELIM

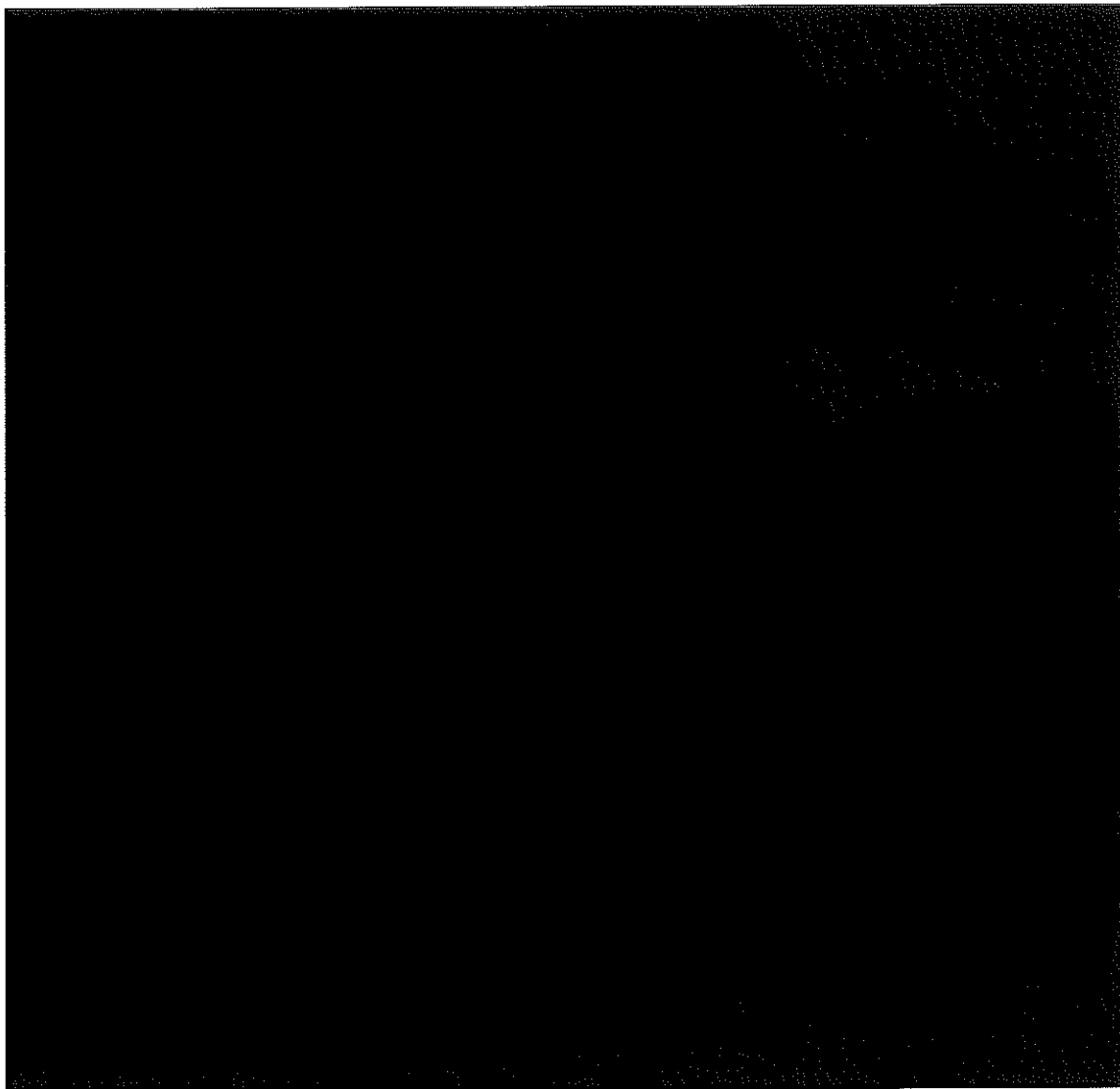
Nov-2012

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.356	\$ 92,490	
Unbundled Network Elements - Loop	-0.324	\$ 122,880	
Resale	-0.849	\$ 57,056	
Digital Subscriber Lines	-0.569	\$ 90,088	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 362,513
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 28,810	
3 Installation Performance		\$ 107,897	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 52,321	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 189,029
Individual Rule Payments:			\$ 1,582
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 553,124

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Code	Company Name	Code	Company Name
[REDACTED]			





Fair Point New Hampshire Mode of Entry Market Adjustment Allocation PRELIM				Confidential Report			Nov-2012		REDACTED	
UNE-Platform		UNE-Loop		Resale		Trunks		DSL		
Market Adj Rate	Lines in Svc.	Market Adj Rate	Lines in Svc.	Market Adj Rate	Lines in Svc.	Market Adj Rate	Minutes of Use	Market Adj Rate	Lines in Svc.	
Market Adj Rate	Market Adj Rate	Market Adj Rate	Market Adj Rate	Market Adj Rate	Market Adj Rate	Market Adj Rate	Market Adj Rate	Market Adj Rate	Market Adj Rate	



OR-1-02-3140 % On Time LSRC -Flow Through

Nov-2012

UNE-P	% OT	Orders	Misses	Qual'd Misses	Mkt. Adj.	Ass. Est.	2 Mo. Individual Rate							
						0								
CLEC Data				Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	

OR-4-16-1000 % On Time PCN - 1 Bus. Day

Nov-2012

UNE-P	% OT	Orders	Misses	Qual'd Misses	Mkt. Adj.	Ass. Est.	2 Mo. Individual Rate						
						1							
CLEC Data				Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

OR-1-02-3331 % On Time LSRC -Flow Through

Nov-2012

UNE-L	% OT	Orders	Misses	Qual'd Misses	Mkt. Adj.	Ass. Est.	2 Mo. Individual Rate						
						0							
CLEC Data				Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

OR-4-16-1000 % On Time PCN - 1 Bus. Day

Nov-2012

UNE-L	% OT	Orders	Misses	Qual'd Misses	Mkt. Adj.	Ass. Est.	2 Mo. Individual Rate						
						4							
CLEC Data				Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

OR-1-02-2320 % On Time LSRC -Flow Through

Nov-2012

Resale	% OT	Orders	Misses	Qual'd Misses	Mkt. Adj.	Ass. Est.	2 Mo. Individual Rate						
						0							
CLEC Data				Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

OR-4-16-1000 % On Time PCN - 1 Bus. Day

Nov-2012

Resale	% OT	Orders	Misses	Qual'd Misses	Mkt. Adj.	Ass. Est.	2 Mo. Individual Rate						
						4							
CLEC Data				Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

OR-1-04-1341 %OT LSRC - No Facility Check - 2Wdig-UNE/Rsl											Nov-2012
DSL	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					0						
CLEC Data		Quart Misses	\$/miss	Bill Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-04-3342 %OT LSRC - No Facility Check - 2W xDSL Loops											Nov-2012
DSL	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					0						
CLEC Data		Quart Misses	\$/miss	Bill Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-04-3340 %OT LSRC - No Facility Check - Ln Share/Split											Nov-2012
DSL	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Quart Misses	\$/miss	Bill Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-2-04-1341 %OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl											Nov-2012
DSL	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Quart Misses	\$/miss	Bill Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-2-04-3342 %OT LSR Rej - No Facility Check - 2W xDSL Loops											Nov-2012
DSL	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					0						
CLEC Data		Quart Misses	\$/miss	Bill Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-2-04-3340 %OT LSR Rej - No Facility Check - Ln Share/Split											Nov-2012
DSL	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Quart Misses	\$/miss	Bill Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-12-5020 % On Time FOC											Nov-2012
Trunks	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					0						
CLEC Data		Quart Misses	\$/miss	Bill Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-13-5000 % On Time Design Layout Record											Nov-2012
Trunks	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Quart Misses	\$/miss	Bill Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-19-5020 % OT Resp. -Req. for Inbound Aug. (<=192)											Nov-2012
Trunks	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Quart Misses	\$/miss	Bill Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-04-1200 %OT LSRC - No Facility Check - All Spcls-UNE/Rsl											Nov-2012
Specials	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					0						
CLEC Data		Quart Misses	\$/miss	Bill Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-06-1200 %OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl											Nov-2012
Specials	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					0						
CLEC Data		Quart Misses	\$/miss	Bill Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-2-04-1200 %OT LSR Rej - No Facility Check - UNE/Resale											Nov-2012
Specials	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Quart Misses	\$/miss	Bill Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-2-06-1200 %OT LSR/ASR Rej - Facility Check - UNE/Resale											Nov-2012
Specials	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Quart Misses	\$/miss	Bill Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

Notes

Column	Description
[Redacted Content]	

PR-3-01-3140	% Completed in 1 Day (1-5 lines No Disp.)												Nov-2012		
UNE-P	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	\$Miss	Bill Credit	Mkt. Adj.	Asa Part				
	FP	CLEC	FP	CLEC								Clec Eff this month	Oct 2012	Sep 2012	Prior Month Paid
CLEG Data													0		

PR-4-02-3100	Average Delay Days - Total												Nov-2012		
UNE-P	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	\$Miss	Bill Credit	Mkt. Adj.	Asa Part	2 Mo. Individual Rule			
	FP	CLEC	FP	CLEC								Clec Eff this month	Oct 2012	Sep 2012	Prior Month Paid
CLEG Data													0		

PR-4-04-3140	Missed Appointments - Dispatch												Nov-2012		
UNE-P	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	\$Miss	Bill Credit	Mkt. Adj.	Asa Part	2 Mo. Individual Rule			
	FP	CLEC	FP	CLEC								Clec Eff this month	Oct 2012	Sep 2012	Prior Month Paid
CLEG Data													0		

PR-4-05-3140	Missed Appointments - No Dispatch												Nov-2012		
UNE-P	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	\$Miss	Bill Credit	Mkt. Adj.	Asa Part	2 Mo. Individual Rule			
	FP	CLEC	FP	CLEC								Clec Eff this month	Oct 2012	Sep 2012	Prior Month Paid
CLEG Data													0		

PR-6-01-3140	Installation Troubles w/in 30 Days												Nov-2012		
UNE-P	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	\$Miss	Bill Credit	Mkt. Adj.	Asa Part	2 Mo. Individual Rule			
	FP	CLEC	FP	CLEC								Clec Eff this month	Oct 2012	Sep 2012	Prior Month Paid
CLEG Data													0		

PR-4-02-3100	Average Delay Days - Total												Nov-2012		
UNE-L	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	\$Miss	Bill Credit	Mkt. Adj.	Asa Part	2 Mo. Individual Rule			
	FP	CLEC	FP	CLEC								Clec Eff this month	Oct 2012	Sep 2012	Prior Month Paid
CLEG Data													0		

PR-4-04-3113	Missed Appointments - Dispatch												Nov-2012		
UNE-L	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	\$Miss	Bill Credit	Mkt. Adj.	Asa Part	2 Mo. Individual Rule			
	FP	CLEC	FP	CLEC								Clec Eff this month	Oct 2012	Sep 2012	Prior Month Paid
CLEG Data													0		

PR-6-01-3113	Installation Troubles w/in 30 Days												Nov-2012		
UNE-L	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	\$Miss	Bill Credit	Mkt. Adj.	Asa Part	2 Mo. Individual Rule			
	FP	CLEC	FP	CLEC								Clec Eff this month	Oct 2012	Sep 2012	Prior Month Paid
CLEG Data													0		

PR-3-01-2100 % Completed in 1 Day (1-5 lines No Disp.)											Nov-2012					
Resale	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Asa. Pct.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					Clerk Est. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible CurrentM each	Eligible Prior Month	Prior Month Individual Dollars	
CLEG Data							4	NA								

PR-4-02-2100 Average Delay Days - Total											Nov-2012					
Resale	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Asa. Pct.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					Clerk Est. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible CurrentM each	Eligible Prior Month	Prior Month Individual Dollars	
CLEG Data							NA	NA								

PR-4-04-2100 Missed Appointments -Dispatch											Nov-2012					
Resale	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Asa. Pct.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					Clerk Est. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible CurrentM each	Eligible Prior Month	Prior Month Individual Dollars	
CLEG Data							0	NA								

PR-4-05-2100 Missed Appointments - No Dispatch											Nov-2012					
Resale	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Asa. Pct.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					Clerk Est. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible CurrentM each	Eligible Prior Month	Prior Month Individual Dollars	
CLEG Data							0	NA								

PR-6-01-2100 Installation Troubles w/in 30 Days											Nov-2012					
Resale	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Asa. Pct.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					Clerk Est. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible CurrentM each	Eligible Prior Month	Prior Month Individual Dollars	
CLEG Data							2	NA								

Notes	
Column	Description

PR-4-02-1341	Average Delay Days - Total - 2W Digital Performance				Appointments	Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule				Nov-2012	
DSL	FP	CLEC	FP	CLEC						NA						
CLEC Data							Qual'd Misses	\$Miss	Bal Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current month	Eligible Prior Month	Prior Month Individual Delay

PR-4-02-3342	Average Delay Days - Total - 2W xDSL Loop Performance				Appointments	Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule				Nov-2012	
DSL	FP	CLEC	FP	CLEC						NA						
CLEC Data							Qual'd Misses	\$Miss	Bal Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current month	Eligible Prior Month	Prior Month Individual Delay

PR-4-02-3340	Average Delay Days - Total - Line Share/Split Performance				Appointments	Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule				Nov-2012	
DSL	FP	CLEC	FP	CLEC						NA						
CLEC Data							Qual'd Misses	\$Miss	Bal Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current month	Eligible Prior Month	Prior Month Individual Delay

PR-4-04-1341	Missed Appts - Disp - 2W Digital UNE/Resale Performance				Appointments	Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule				Nov-2012	
DSL	FP	CLEC	FP	CLEC						NA						
CLEC Data							Qual'd Misses	\$Miss	Bal Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current month	Eligible Prior Month	Prior Month Individual Delay

PR-4-04-3340	Missed Appts - Disp - Line Share/Split Performance				Appointments	Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule				Nov-2012	
DSL	FP	CLEC	FP	CLEC						NA						
CLEC Data							Qual'd Misses	\$Miss	Bal Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current month	Eligible Prior Month	Prior Month Individual Delay

PR-4-05-1341	% Missed Appt -No Disp -2W Digital -UNE/Resale Performance				Appointments	Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule				Nov-2012	
DSL	FP	CLEC	FP	CLEC						0						
CLEC Data							Qual'd Misses	\$Miss	Bal Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current month	Eligible Prior Month	Prior Month Individual Delay

PR-4-05-3340	% Missed Appt -No Disp -Line Share/Split Performance				Appointments	Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule				Nov-2012	
DSL	FP	CLEC	FP	CLEC						NA						
CLEC Data							Qual'd Misses	\$Miss	Bal Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current month	Eligible Prior Month	Prior Month Individual Delay

PR-4-14-3342	% Completed On Time - 2W xDSL Loops							Qual'd Misses	\$Miss	Bal Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current month	Eligible Prior Month	Prior Month Individual Delay
DSL	%	Appts.	Missed							1							

PR-6-01-1341	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale Performance				Appointments	Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule				Nov-2012	
DSL	FP	CLEC	FP	CLEC						0						
CLEC Data							Qual'd Misses	\$Miss	Bal Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current month	Eligible Prior Month	Prior Month Individual Delay

PR-6-01-3342	% Install Trbls w/in 30 Days -2W xDSL Loops Performance				Appointments	Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule				Nov-2012	
DSL	FP	CLEC	FP	CLEC						2						
CLEC Data							Qual'd Misses	\$Miss	Bal Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current month	Eligible Prior Month	Prior Month Individual Delay

PR-6-01-3340	% Install Trbls w/in 30 Days -Line Share/Split Performance				Appointments	Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule				Nov-2012	
DSL	FP	CLEC	FP	CLEC						NA						
CLEC Data							Qual'd Misses	\$Miss	Bal Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current month	Eligible Prior Month	Prior Month Individual Delay

PR-4-16-5000	% On Time Provisioning - Trunks							Qual'd Misses	\$Miss	Bal Credit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current month	Eligible Prior Month	Prior Month Individual Delay
Trunks	%	Appts.	Missed							0							

Totals

PR-6-01-5000

Installation Troubles win 30 Days

Nov-2012

Trunks

Performance Appointments Sampling Stat. Score
FP CLEC FP CLEC Error

Mkt. Adj. Est. Pct.

2 Mo. Individual Pct

CLEC Data	Qual'd Misses	Misses	Est. Credits	CLEC Paid this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current month	Eligible Prior Month	Prior Month Individual Points
[REDACTED]										

Notes

Column	Description
[REDACTED]	

PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale										2 Mo. Individual Rule	Nov-2012				
Specials	Performance	Appointments	Sampling	Stat.												
	FP	CLEC	FP	CLEC	Error	Score	Qual'd	\$miss	Bill Credit	Mkt. Adj.	Ass. Part.					
CLEC Data							Qual'd Misses	\$miss	Bill Credit	Clec.Pct. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale										2 Mo. Individual Rule	Nov-2012				
Specials	Performance	Appointments	Sampling	Stat.												
	FP	CLEC	FP	CLEC	Error	Score	Qual'd	\$miss	Bill Credit	Mkt. Adj.	Ass. Part.					
CLEC Data							Qual'd Misses	\$miss	Bill Credit	Clec.Pct. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale										2 Mo. Individual Rule	Nov-2012				
Specials	Performance	Appointments	Sampling	Stat.												
	FP	CLEC	FP	CLEC	Error	Score	Qual'd	\$miss	Bill Credit	Mkt. Adj.	Ass. Part.					
CLEC Data							Qual'd Misses	\$miss	Bill Credit	Clec.Pct. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale										2 Mo. Individual Rule	Nov-2012				
Specials	Performance	Appointments	Sampling	Stat.												
	FP	CLEC	FP	CLEC	Error	Score	Qual'd	\$miss	Bill Credit	Mkt. Adj.	Ass. Part.					
CLEC Data							Qual'd Misses	\$miss	Bill Credit	Clec.Pct. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-4-02-1200	Average Delay Days - Total -UNE/Resale										2 Mo. Individual Rule	Nov-2012				
Specials	Performance	Appointments	Sampling	Stat.												
	FP	CLEC	FP	CLEC	Error	Score	Qual'd	\$miss	Bill Credit	Mkt. Adj.	Ass. Part.					
CLEC Data							Qual'd Misses	\$miss	Bill Credit	Clec.Pct. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale										2 Mo. Individual Rule	Nov-2012				
Specials	Performance	Appointments	Sampling	Stat.												
	FP	CLEC	FP	CLEC	Error	Score	Qual'd	\$miss	Bill Credit	Mkt. Adj.	Ass. Part.					
CLEC Data							Qual'd Misses	\$miss	Bill Credit	Clec.Pct. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale										2 Mo. Individual Rule	Nov-2012				
Specials	Performance	Appointments	Sampling	Stat.												
	FP	CLEC	FP	CLEC	Error	Score	Qual'd	\$miss	Bill Credit	Mkt. Adj.	Ass. Part.					
CLEC Data							Qual'd Misses	\$miss	Bill Credit	Clec.Pct. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-5-01-1200	% Installation Troubles within 30 days -UNE/Resale										2 Mo. Individual Rule	Nov-2012				
Specials	Performance	Appointments	Sampling	Stat.												
	FP	CLEC	FP	CLEC	Error	Score	Qual'd	\$miss	Bill Credit	Mkt. Adj.	Ass. Part.					
CLEC Data							Qual'd Misses	\$miss	Bill Credit	Clec.Pct. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-8-01-1200	% Open Orders in Hold Status > 30 Days -UNE/Resale										2 Mo. Individual Rule	Nov-2012				
Specials	Performance	Appointments	Sampling	Stat.												
	FP	CLEC	FP	CLEC	Error	Score	Qual'd	\$miss	Bill Credit	Mkt. Adj.	Ass. Part.					
CLEC Data							Qual'd Misses	\$miss	Bill Credit	Clec.Pct. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-4-01-3510	% Missed Appointment - FP - Total - EEL										2 Mo. Individual Rule	Nov-2012				
Specials	Performance	Appointments	Sampling	Stat.												
	FP	CLEC	FP	CLEC	Error	Score	Qual'd	\$miss	Bill Credit	Mkt. Adj.	Ass. Part.					
CLEC Data							Qual'd Misses	\$miss	Bill Credit	Clec.Pct. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-4-02-3510	Average Delay Days - Total - EEL										2 Mo. Individual Rule	Nov-2012				
Specials	Performance	Appointments	Sampling	Stat.												
	FP	CLEC	FP	CLEC	Error	Score	Qual'd	\$miss	Bill Credit	Mkt. Adj.	Ass. Part.					
CLEC Data							Qual'd Misses	\$miss	Bill Credit	Clec.Pct. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-8-01-3510	% Open Orders in a Hold Status > 30 Days -EEL										2 Mo. Individual Rule	Nov-2012				
Specials	Performance	Appointments	Sampling	Stat.												
	FP	CLEC	FP	CLEC	Error	Score	Qual'd	\$miss	Bill Credit	Mkt. Adj.	Ass. Part.					
CLEC Data							Qual'd Misses	\$miss	Bill Credit	Clec.Pct. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-4-01-3530 % Open Orders in Hold Status > 30 Days - UNE/Resale												Nov-2012				
Specials	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Asst. Paid	2 Mo. Individual Rate							
	FP	CLEC	FP	CLEC					Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars		
CLEC Data							Qual'd Misses	\$ Misses	BRI Credit	CLEC Paid this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
NA																

PR-4-02-3530 Average Delay Days - IOF												Nov-2012				
Specials	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Asst. Paid	2 Mo. Individual Rate							
	FP	CLEC	FP	CLEC					Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars		
CLEC Data							Qual'd Misses	\$ Misses	BRI Credit	CLEC Paid this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
NA																

PR-8-01-3530 % Open Orders in a Hold Status > 30 Days - IOF												Nov-2012				
Specials	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Asst. Paid	2 Mo. Individual Rate							
	FP	CLEC	FP	CLEC					Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars		
CLEC Data							Qual'd Misses	\$ Misses	BRI Credit	CLEC Paid this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
NA																

Notes

Column	Description

PR-4-07-3540 % On Time Performance - LNP

Nov-2012

Trunks	% On Time	Ports	Missed Ports	Mkt. Adj.	Asst. Perf.	3 Mo. Individual Perf						
CLEC Data			Qualified Ports	\$ndss	Bill Credit	CLEC Perf this month	Oct 2012	Sep 2012	Prior Month Perf	Eligible Current Month	Eligible Prior Month	Prior Month Individual DOAs
[REDACTED]												

Notes

Column	Description
[REDACTED]	

PR-6-02-3520 % Installatn Trbls w/in 7 days-Loop-Basic Hot Cut

Nov-2012

UNE-L	% Troubles	Appts	Troubles	Quald Misses	Mkt. Adj.	App. Perf.	2 Mo. Individual Rule						
CLEG Data				Quald Misses	\$/miss	Btl Credit	Cat. Perf this month	Oct 2012	Sep 2012	Prior Month Perf	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-6-02-3523 % Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut

Nov-2012

UNE-L	% OT	Appts	Misses	Quald Misses	Mkt. Adj.	App. Perf.	2 Mo. Individual Rule						
CLEG Data				Quald Misses	\$/miss	Btl Credit	Cat. Perf this month	Oct 2012	Sep 2012	Prior Month Perf	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-6-02-3525 % Installatn Trbls w/in 7 days-Loop-Batch Hot Cut

Nov-2012

UNE-L	% OT	Appts	Misses	Quald Misses	Mkt. Adj.	App. Perf.	2 Mo. Individual Rule						
CLEG Data				Quald Misses	\$/miss	Btl Credit	Cat. Perf this month	Oct 2012	Sep 2012	Prior Month Perf	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-9-01-3520 % On Time Performance-Loop-Basic Hot Cut

Nov-2012

UNE-L	% OT	Appts	Misses	Quald Misses	Mkt. Adj.	App. Perf.	2 Mo. Individual Rule						
CLEG Data				Quald Misses	\$/miss	Btl Credit	Cat. Perf this month	Oct 2012	Sep 2012	Prior Month Perf	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-9-01-3523 % On Time Performance-Loop-Lg Job Hot Cut

Nov-2012

UNE-L	% OT	Appts	Misses	Quald Misses	Mkt. Adj.	App. Perf.	2 Mo. Individual Rule						
CLEG Data				Quald Misses	\$/miss	Btl Credit	Cat. Perf this month	Oct 2012	Sep 2012	Prior Month Perf	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-9-01-3525 % On Time Batch Due Date-Loop-Batch Hot Cut

Nov-2012

UNE-L	% OT	Appts	Misses	Quald Misses	Mkt. Adj.	App. Perf.	2 Mo. Individual Rule						
CLEG Data				Quald Misses	\$/miss	Btl Credit	Cat. Perf this month	Oct 2012	Sep 2012	Prior Month Perf	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

Information below this line is for PR-9-08-3533 Special Provisions allocation only

PR-9-08-3533 Avg Durtn HC Install Trbl-UNE POTS Loop TII HC-CLEG

Nov-2012

UNE-L	Performance	Observations	Sampling Error	Std L	Quald Misses	Mkt. Adj.	App. Perf.	2 Mo. Individual Rule								
CLEG Data	FP	CLEG	FP	CLEG	Sampling Error	Std L	Quald Misses	\$/miss	Btl Credit	Cat. Perf this month	Oct 2012	Sep 2012	Prior Month Perf	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

Notes

Column	Description

MR-3-01-3144 Missed Repair Appointments - Loop - Bus. Performance Appointments Sampling Stat. 2 Mo. Individual Rule Nov-2012

Table with columns: UNE-P, Performance (FP, CLEC), Appointments (FP, CLEC), Sampling Error, Stat. Score, Qual'd Misses, Mkt. Adj., CLEC Data, Qual'd Misses, \$/Miss, Bill Credit, Disc. Eff. (Oct 2012, Sep 2012), Prior Month Paid, Eligible Current Month, Eligible Prior Month, Prior Month Individual Dollars.

MR-3-01-3145 Missed Repair Appointments - Loop - Res. Performance Appointments Sampling Stat. 2 Mo. Individual Rule Nov-2012

Table with columns: UNE-P, Performance (FP, CLEC), Appointments (FP, CLEC), Sampling Error, Stat. Score, Mkt. Adj., CLEC Data, Qual'd Misses, \$/Miss, Bill Credit, Disc. Eff. (Oct 2012, Sep 2012), Prior Month Paid, Eligible Current Month, Eligible Prior Month, Prior Month Individual Dollars.

MR-4-08-3144 Out of Service >24Hrs. - Bus. Performance Appointments Sampling Stat. 2 Mo. Individual Rule Nov-2012

Table with columns: UNE-P, Performance (FP, CLEC), Appointments (FP, CLEC), Sampling Error, Stat. Score, Mkt. Adj., CLEC Data, Qual'd Misses, \$/Miss, Bill Credit, Disc. Eff. (Oct 2012, Sep 2012), Prior Month Paid, Eligible Current Month, Eligible Prior Month, Prior Month Individual Dollars.

MR-4-08-3145 Out of Service >24Hrs. - Res. Performance Appointments Sampling Stat. 2 Mo. Individual Rule Nov-2012

Table with columns: UNE-P, Performance (FP, CLEC), Appointments (FP, CLEC), Sampling Error, Stat. Score, Mkt. Adj., CLEC Data, Qual'd Misses, \$/Miss, Bill Credit, Disc. Eff. (Oct 2012, Sep 2012), Prior Month Paid, Eligible Current Month, Eligible Prior Month, Prior Month Individual Dollars.

MR-5-01-3140 % Repeat Reports within 30 Days Performance Appointments Sampling Stat. 2 Mo. Individual Rule Nov-2012

Table with columns: UNE-P, Performance (FP, CLEC), Appointments (FP, CLEC), Sampling Error, Stat. Score, Mkt. Adj., CLEC Data, Qual'd Misses, \$/Miss, Bill Credit, Disc. Eff. (Oct 2012, Sep 2012), Prior Month Paid, Eligible Current Month, Eligible Prior Month, Prior Month Individual Dollars.

MR-3-01-3112 Missed Repair Appointments - Loop Performance Appointments Sampling Stat. 2 Mo. Individual Rule Nov-2012

Table with columns: UNE-L, Performance (FP, CLEC), Appointments (FP, CLEC), Sampling Error, Stat. Score, Mkt. Adj., CLEC Data, Qual'd Misses, \$/Miss, Bill Credit, Disc. Eff. (Oct 2012, Sep 2012), Prior Month Paid, Eligible Current Month, Eligible Prior Month, Prior Month Individual Dollars.

MR-4-08-3112 Out of Service >24Hrs. - Total Performance Appointments Sampling Stat. 2 Mo. Individual Rule Nov-2012

Table with columns: UNE-L, Performance (FP, CLEC), Appointments (FP, CLEC), Sampling Error, Stat. Score, Mkt. Adj., CLEC Data, Qual'd Misses, \$/Miss, Bill Credit, Disc. Eff. (Oct 2012, Sep 2012), Prior Month Paid, Eligible Current Month, Eligible Prior Month, Prior Month Individual Dollars.

Notes

Column	Description
[Redacted Content]	

MR-4-01-1216 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale Nov-2012

Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC					Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars		
CLEG Data								Qual'd Misses	\$/miss	Bll Credit	Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-4-01-1217 Mean Time to Repair - DS1 & DS3 -UNE/Resale Nov-2012

Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC					Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars		
CLEG Data								Qual'd Misses	\$/miss	Bll Credit	Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-4-06-1216 % Out of Service > 4 Hrs - nonDS0 & DS0 -UNE/Resale Nov-2012

Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC					Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars		
CLEG Data								Qual'd Misses	\$/miss	Bll Credit	Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-4-08-1216 % Out of Service > 24 Hrs - nonDS0 & DS0 -UNE/Resale Nov-2012

Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC					Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars		
CLEG Data								Qual'd Misses	\$/miss	Bll Credit	Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-4-06-1217 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale Nov-2012

Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC					Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars		
CLEG Data								Qual'd Misses	\$/miss	Bll Credit	Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-4-08-1217 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale Nov-2012

Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC					Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars		
CLEG Data								Qual'd Misses	\$/miss	Bll Credit	Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-5-01-1200 % Repeat Reports w/in 30 days -Specials -UNE/Resale Nov-2012

Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC					Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars		
CLEG Data								Qual'd Misses	\$/miss	Bll Credit	Est. Perf this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

Notes

Column	Description

NP-1-04-5000 # of Final Trunk Groups Blocked 3 months Nov-2012

Trunks	3-Mo. Blockages	Qualified Misses	Mkt. Adj.	2 Mo. Individual Rule						
CLEC Data		\$ Blockage	B3 Credit	Cas. Eff. this month	Oct 2012	Sep 2012	Prior Month End	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

NP-2-01/2 % OT Response to Request for Collocation - Total Nov-2012

Collocation	% On Time	Requests	Mkt. Adj.	2 Mo. Individual Rule								
CLEC Data		Missed Responses	Qualified Misses	\$/miss	B3 Credit	Cas. Eff. this month	Oct 2012	Sep 2012	Prior Month End	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

NP-2-05/8 % On Time - Physical Collocation - Total Nov-2012

Collocation	% On Time	Cages	Missed Cages	Mkt. Adj.	2 Mo. Individual Rule							
CLEC Data			Qualified Misses	\$/miss	B3 Credit	Cas. Eff. this month	Oct 2012	Sep 2012	Prior Month End	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

NP-2-07/8 Average Delay Days - Total Nov-2012

Collocation	Avg. Delay Days	Missed Cages	Tot. Delay Days	Mkt. Adj.	2 Mo. Individual Rule							
CLEC Data			Qualified Delay Days	\$/Delay Day	B3 Credit	Cas. Eff. this month	Oct 2012	Sep 2012	Prior Month End	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

Notes

Column	Description

OR-10-01-1000 % PON Exceptions Resolved w/in 3 Bus Days Nov-2012

Resolution	% Resolved	Exceptions	Misses	Mkt. Adj.	2 Mo. Individual Rule							
CLEC Data			Qualified Misses	\$/Miss	Bill Credit	Clec.Earl	Oct 2012	Sep 2012	Prior Month	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

OR-10-02-1000 % PON Exceptions Resolved w/in 10 Bus Days Nov-2012

Resolution	% Resolved	Exceptions	Misses	Mkt. Adj.	2 Mo. Individual Rule								
CLEC Data			Missed Responses	Qualified Misses	\$/Miss	Bill Credit	Clec.Earl	Oct 2012	Sep 2012	Prior Month	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

BI-3-04-1000 % CLEC Billing Claims Acknwldgd w/ 2 Bus Days Nov-2012

Resolution	% On Time	Claims	Misses	Mkt. Adj.	2 Mo. Individual Rule							
CLEC Data			Qual'd Misses	\$/Miss	Bill Credit	Clec.Earl	Oct 2012	Sep 2012	Prior Month	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

BI-3-05-1000 %CLEC Billing Claims Rstrd w/in 28 Cal. Days after Ack. Nov-2012

Resolution	% On Time	Claims	Misses	Mkt. Adj.	2 Mo. Individual Rule							
CLEC Data			Qual'd Misses	\$/Delay Day	Bill Credit	Clec.Earl	Oct 2012	Sep 2012	Prior Month	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

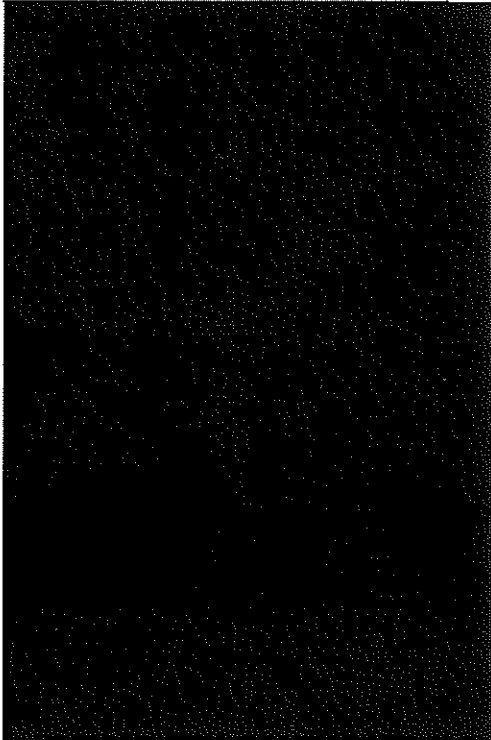
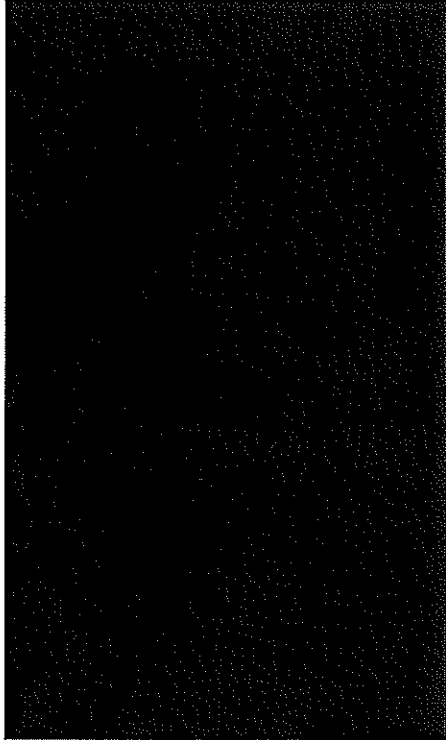
Notes

Column	Description

Market adj. template for a CLEC that receives a -1 for two consecutive months in a critical measure and the aggregate performance does not receive a -1 in at least one month.

Calculation for statistical based metrics

PRELIM



Notes

Cell	Description

Fair Point New Hampshire FINAL
 Risk Allocation Summary and Input Page

Nov-2012

REDACTED

Allocation

Mode of Entry	\$10,270,000	Allocation	Monthly \$	Minimum	Maximum	# of Increments	1st increment%	increment \$s	%/inrement t after 1st	\$ per. Increment
UNE - Platform										
UNE - Loop										
Resale										
DSL										
Trunks										

Critical Measures	\$16,260,001	UNE - P	UNE - L	Resale	DSL	Trunks	Collocation	Specials	Resolution Process	Total
measures / category										
Annual Dollars/Measure										
Dollars/month/measure										
Dollars/month/category										

Special Provisions	\$4,650,000	UNE Ordering	UNEP Flow- Thru	UNEL Flow- Thru	UNE other Flow-Thru	Hot Cut Basic	Hot Cut Large Job	Hot Cut Batch	Hot Cut Duration

Change Control	\$1,370,000	<95%	<90%
		>5%	>10%
		Per Delay Day	

Total Dollars \$32,550,001

Fair Point New Hampshire

FINAL

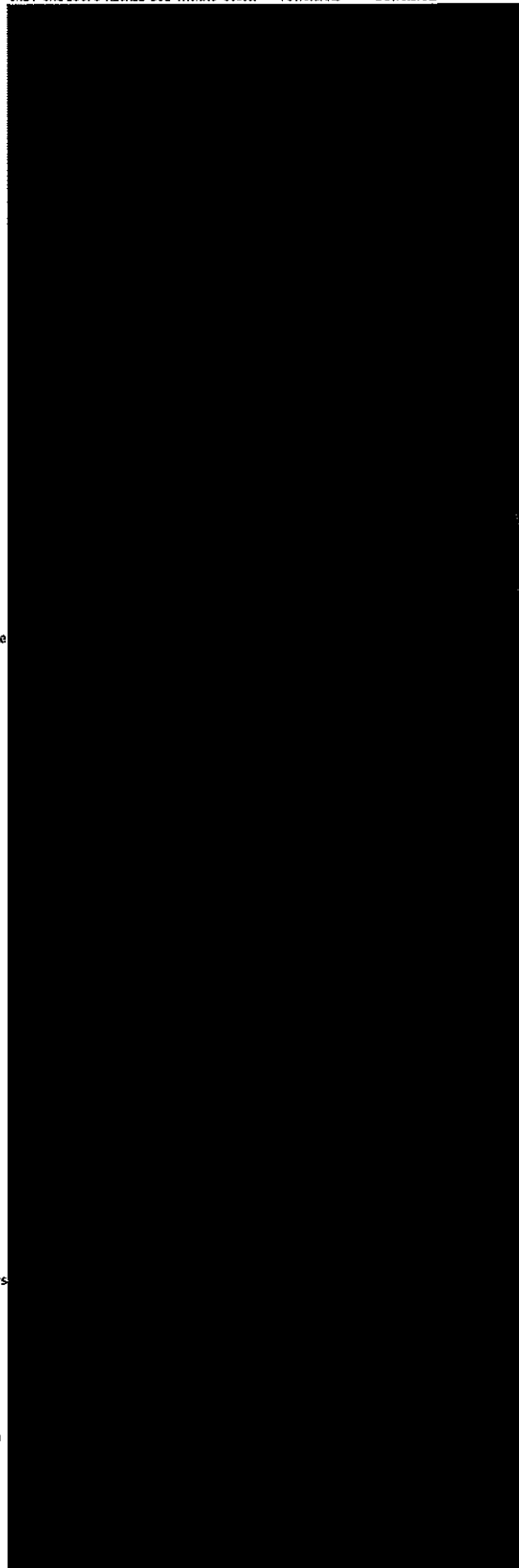
DESCRIPTION

Backslide Metrics and Standards

REDACTED

UNE-P UNE-LOOPS RESALE DSL TRUNKS Colloc. -1 STANDARD -2 STANDARD

BI-1-02-1000 % DUF In 4 Business Days
 BI-3-04-1000 % CLEC Billing Claims Acknwdgd w/ 2 Bus Days
 BI-3-05-1000 %CLEC Billing Claims Rslvd w/In 28 Cal. Days after Ack
 MR-1-01-6050 Average Response Time - Create Trouble
 MR-1-06-6050 Average Response Time - Test Trouble (POTS only)
 MR-3-01-1341 % Missed Repair Appt -Loop -2W Digital -UNE/Resale
 MR-3-01-2110 % Missed Repair Appointments - Loop - Bus.
 MR-3-01-2120 % Missed Repair Appointments - Loop - Res.
 MR-3-01-3112 % Missed Repair Appointments - Loop - Loop
 MR-3-01-3144 % Missed Repair Appointments - Loop - Platform - Bus
 MR-3-01-3145 % Missed Repair Appointments - Loop -Platform - Res
 MR-3-01-3340 % Missed Repair Appointment -CO -Line Share/Split
 MR-3-01-3342 % Missed Repair Appt -Loop -2W xDSL Loops
 MR-3-02-1341 % Missed Repair Appt -CO -2W Digital -UNE/Resale
 MR-3-02-2110 % Missed Repair Appointments - CO - Bus.
 MR-3-02-2120 % Missed Repair Appointments - CO - Res.
 MR-3-02-3112 % Missed Repair Appointments - CO - Loop
 MR-3-02-3144 % Missed Repair Appointments - CO - Platform - Bus
 MR-3-02-3145 % Missed Repair Appointments - CO - Platform - Res
 MR-3-02-3340 % Missed Repair Appointment -CO -Line Share/Split
 MR-3-02-3342 % Missed Repair Appointment -CO -2W xDSL Loops
 MR-4-01-1216 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale
 MR-4-01-1217 Mean Time to Repair - DS1 & DS3 -UNE/Resale
 MR-4-01-5000 Mean Time to Repair - Total
 MR-4-02-1341 Mean Time To Repair -Loop -2W Digital -UNE/Resale
 MR-4-02-2110 Mean Time To Repair - Loop Trouble - Bus.
 MR-4-02-2120 Mean Time To Repair - Loop Trouble - Res.
 MR-4-02-3112 Mean Time to Repair - Loop Trouble - Loop
 MR-4-02-3144 Mean Time to Repair - Loop Trouble - Platform - Bus
 MR-4-02-3145 Mean Time to Repair - Loop Trouble - Platform - Res
 MR-4-02-3340 Mean Time To Repair -Loop -Line Share/Split
 MR-4-02-3342 Mean Time To Repair -Loop -2W xDSL Loops
 MR-4-03-1341 Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale
 MR-4-03-2110 Mean Time To Repair - CO Trouble - Bus.
 MR-4-03-2120 Mean Time to Repair - CO Trouble - Res.
 MR-4-03-3112 Mean Time to Repair - CO Trouble - Loop
 MR-4-03-3144 Mean Time to Repair - CO Trouble - Platform - Bus
 MR-4-03-3145 Mean Time to Repair - CO Trouble - Platform - Res
 MR-4-03-3340 Mean Time To Repair -CO -Line Share/Split
 MR-4-03-3342 Mean Time To Repair -CO -2W xDSL Loops
 MR-4-04-1341 % Cleared (all troubles) w/In 24 Hours -2W Digital -UNE/Resale
 MR-4-04-3340 % Cleared (all troubles) w/In 24 Hours -Line Share/Split
 MR-4-04-3342 % Cleared (all troubles) w/In 24 Hours -2W xDSL Loops
 MR-4-05-5000 % Out of Service >2 Hours
 MR-4-06-1216 % Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale
 MR-4-06-1217 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale
 MR-4-06-2110 % Out of Service > 4 Hours - POTS - Bus
 MR-4-06-2120 % Out of Service > 4 Hours - POTS - Res.
 MR-4-06-3144 % Out of Service >4 Hours - Platform - Bus
 MR-4-06-3145 % Out of Service >4 Hours - Platform - Res
 MR-4-06-5000 % Out of Service >4 Hours
 MR-4-07-1341 % Out of Service >12 Hours -2W Digital -UNE/Resale
 MR-4-07-2110 % Out of Service > 12 Hours - POTS - Bus.
 MR-4-07-2120 % Out of Service > 12 Hours - POTS - Res.
 MR-4-07-3112 % Out of Service > 12 Hours - Loop
 MR-4-07-3144 % Out of Service >12 Hours - Platform - Bus
 MR-4-07-3145 % Out of Service >12 Hours - Platform - Res
 MR-4-07-3340 % Out of Service >12 Hours -Line Share/Split
 MR-4-07-3342 % Out of Service >12 Hours -2W xDSL Loops
 MR-4-07-5000 % Out of Service > 12 Hours
 MR-4-08-1216 % Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale
 MR-4-08-1217 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale
 MR-4-08-2110 % Out of Service > 24 Hours - POTS - Bus.
 MR-4-08-2120 % Out of Service > 24 Hours - POTS - Res.
 MR-4-08-3112 % Out of Service > 24 Hours - Loop
 MR-4-08-3144 % Out of Service > 24 Hours - Platform - Bus
 MR-4-08-3145 % Out of Service > 24 Hours - Platform - Res
 MR-4-08-5000 % Out of Service >24 Hours
 MR-5-01-1200 % Repeat Reports w/In 30 days -UNE/Resale
 MR-5-01-1341 % Repeat Reports w/In 30 Days -2w Digital -UNE/Resale
 MR-5-01-2100 % Repeat Reports w/In 30 days - POTS
 MR-5-01-3112 % Repeat Reports w/In 30 days - Loop
 MR-5-01-3140 % Repeat Reports w/In 30 days - Platform
 MR-5-01-3340 % Repeat Reports w/In 30 Days -Line Share/Split
 MR-5-01-3342 % Repeat Reports w/In 30 Days -2W xDSL Loops
 MR-5-01-5000 % Repeat Reports w/In 30 Days
 NP-1-03-5000 # of Final Trunk Groups Blocked 2 months
 NP-1-04-5000 # of Final Trunk Groups Blocked 3 months
 NP-2-01/2 % OT Response to Request for Collocation - Total
 NP-2-05/6 % On Time - Physical Collocation - Total
 NP-2-07/8 Average Delay Days - Total
 OR-1-02-2320 % On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2hrs
 OR-1-02-3140 % On Time LSRC - Flow Through - Platform - 2hrs
 OR-1-02-3331 % On Time LSRC - Flow Thru - Loop/Pre-Qual - 2hrs
 OR-1-04-1200 % OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale
 OR-1-04-1341 % On Time LSRC - No Facility Check - 2W Digital -UNE/Resale
 OR-1-04-2320 % OT LSRC - No Facility Check - POTS/Pre-Qual Cmpx
 OR-1-04-3140 % OT LSRC - No Facility Check - Platform
 OR-1-04-3331 % OT LSRC - No Facility Check - Loop/LNP
 OR-1-04-3340 % OT LSRC - No Facility Check - Line Share/Split
 OR-1-04-3342 % On Time LSRC - No Facility Check - 2W xDSL Loops
 OR-1-06-1200 % OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale
 OR-1-06-1341 % OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale
 OR-1-06-2320 % OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmpx
 OR-1-06-3140 % OT LSRC/ASRC - Facility Check - Platform
 OR-1-06-3331 % OT LSRC/ASRC - Facility Check - Loop/LNP
 OR-1-06-3340 % On Time LSRC/ASRC - Facility Check - Line Share/Split
 OR-1-06-3342 % On Time LSRC/ASRC - Facility Check - 2W xDSL Loops
 OR-1-12-5020 % OT Firm Order Confirmations (<=192 Forecasted Trunks)
 OR-1-13-5020 % On Time Design Layout Record



OR-1-19-5020 % On Time Response - Request for Inbound Augment (<=192)
 OR-10-01-100 % PON Exceptions Resolved w/in 3 Bus Days
 OR-10-02-100 % PON Exceptions Resolved w/in 10 Bus Days
 OR-2-02-2320 % On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex
 OR-2-02-3140 % On Time LSR Reject - Flow Through - Platform
 OR-2-02-3331 % On Time LSR Reject - Flow Thru - Loop/Pre-Qual
 OR-2-04-1200 % OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale
 OR-2-04-1341 % On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale
 OR-2-04-2320 % OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx
 OR-2-04-3140 % OT LSR Rej - No Facility Check - Platform
 OR-2-04-3331 % OT LSR Rej - No Facility Check - Loop/LNP
 OR-2-04-3340 % OT LSR Rej - No Facility Check - Line Share/Split
 OR-2-04-3342 % OT LSR Rej - No Facility Check - 2W xDSL Loops
 OR-2-06-1200 % OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale
 OR-2-06-1341 % OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale
 OR-2-06-2320 % OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx
 OR-2-06-3140 % OT LSR/ASR Rej - Facility Check - Platform
 OR-2-06-3331 % OT LSR/ASR Rej - Facility Check - Loop/LNP
 OR-2-06-3340 % OT LSR/ASR Rej - Facility Check - Line Share/Split
 OR-2-06-3342 % On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops
 OR-2-12-5000 % On Time Trunk ASR Reject
 OR-4-11-1000 % Completed Orders with Neither a PCN or BCN Sent
 OR-4-16-1000 % On Time PCN - 1 Business Day
 OR-4-17-1000 % On Time BCN - 2 Business Day
 OR-5-03-2000 % Flow Through - Achieved - POTS
 OR-5-03-3112 % Flow Through - Achieved - UNE POTS Loop
 OR-5-03-3140 % Flow Through - Achieved - UNE POTS Platform
 OR-6-03-2000 % Accuracy - LSRC
 OR-6-03-3140 % Accuracy - LSRC - Platform
 OR-6-03-3331 % Accuracy - LSRC - Loop
 PO-1-01-6020 Customer Service Record - EDI
 PO-1-01-6030 Customer Service Record - CORBA
 PO-1-01-6050 Customer Service Record - Web GUI
 PO-1-03-6020 Address Validation -EDI
 PO-1-03-6030 Address Validation - CORBA
 PO-1-03-6050 Address Validation - Web GUI
 PO-1-06-6020 Mechanized Loop Qualification - EDI
 PO-1-06-6030 Mechanized Loop Qualification - CORBA
 PO-1-06-6050 Mechanized Loop Qualification - Web GUI
 PO-2-02-6010 OSS Interface Availability - Prime - WPTS
 PO-2-02-6020 OSS Interface Availability - Prime - EDI
 PO-2-02-6020 OSS Interface Availability - Prime - EDI
 PO-2-02-6030 OSS Interface Availability - Prime - CORBA
 PO-2-02-6080 OSS Interface Availability - Prime - Web GUI
 PO-8-01-6000 % On Time - Manual Loop Qualification
 PO-8-02-6000 % On Time - Engineering Record Request
 PR-3-01-2100 % Completed in 1 Day (1-5 lines - No Disp) - POTS Total
 PR-3-01-3140 % Completed in 1 Day (1-5 Lines - No Disp) - Platform
 PR-3-03-3340 % Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split
 PR-3-10-3342 % Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops
 PR-4-01-1210 % Missed Appointment -FP -DSO -UNE/Resale
 PR-4-01-1211 % Missed Appointment -FP -DS1 -UNE/Resale
 PR-4-01-1213 % Missed Appointment -FP -DS3 -UNE/Resale
 PR-4-01-1214 % Missed Appointment -FP -Other -UNE/Resale
 PR-4-01-3510 % Missed Appointment - FP - Total - EEL
 PR-4-01-3530 % Missed Appointment - FP - Total - IOF
 PR-4-02-1200 Average Delay Days - Total -UNE/Resale
 PR-4-02-1341 Average Delay Days -Total -2W Digital -UNE/Resale
 PR-4-02-2100 Average Delay Days - Total - POTS
 PR-4-02-3100 Average Delay Days -Total - POTS
 PR-4-02-3340 Average Delay Days -Total -Line Share/Split
 PR-4-02-3342 Average Delay Days -Total -2W xDSL Loops
 PR-4-02-3510 Average Delay Days - Total - EEL
 PR-4-02-3530 Average Delay Days - IOF
 PR-4-04-1341 % Missed Appointment -Dispatch -2W Digital -UNE/Resale
 PR-4-04-2100 % Missed Appointment - FP - Dispatch - POTS
 PR-4-04-3113 % Missed Appointment - FP - Dispatch - Loop-New
 PR-4-04-3140 % Missed Appointment - FP - Dispatch - Platform
 PR-4-04-3340 % Missed Appointment -Dispatch -Line Share/Split
 PR-4-05-1341 % Missed Appointment -No Dispatch -2W Digital -UNE/Resale
 PR-4-05-2100 % Missed Appointment- FP - No Dispatch - POTS
 PR-4-05-3140 % Missed Appointment- FP - No Dispatch - Platform
 PR-4-05-3340 % Missed Appointment -No Dispatch -Line Share/Split
 PR-4-07-3540 % On Time Performance - LNP only
 PR-4-14-3342 % Completed On Time -2W xDSL Loops
 PR-4-15-5000 % On Time Provisioning - Trunks
 PR-5-01-1200 % Missed Appointment - Facilities -UNE/Resale
 PR-5-01-2100 % Missed Appointment - Facilities - POTS
 PR-5-01-3112 % Missed Appointment - Facilities - Loop
 PR-5-01-3140 % Missed Appointment - Facilities - Platform
 PR-5-01-5000 % Missed Appointment - Facilities
 PR-5-02-1200 % Orders Held for Facilities > 15 days -UNE/Resale
 PR-5-02-2100 % Orders Held for Facilities > 15 days - POTS
 PR-5-02-3112 % Orders Held for Facilities > 15 days - Loop
 PR-5-02-3140 % Orders Held for Facilities > 15 days - Platform
 PR-5-02-5000 % Orders Held for Facilities >15 Days
 PR-6-01-1200 % Installation Troubles within 30 days -UNE/Resale
 PR-6-01-1341 % Install. Troubles w/in 30 Days -2W Digital -UNE/Resale
 PR-6-01-2100 % Installation Troubles within 30 days - POTS
 PR-6-01-3113 % Installation Troubles within 30 days - Loop New
 PR-6-01-3140 % Installation Troubles within 30 days - Platform
 PR-6-01-3340 % Installation Troubles w/in 30 Days -Line Share/Split
 PR-6-01-3342 % Installation Troubles w/in 30 Days -2W xDSL Loops
 PR-6-01-5000 % Installation Troubles w/in 30 Days
 PR-6-02-3520 % Installation Troubles within 7 days -Loop-Basic Hot Cut
 PR-6-02-3523 % Installation Troubles within 7 days -Loop-Large Job Hot Cut
 PR-6-02-3525 % Installation Troubles within 7 days -Loop-Batch Hot Cut
 PR-8-01-1200 % Open Orders in a Hold Status > 30 Days -UNE/Resale
 PR-8-01-1341 % Open Orders in Hold Status >30 Days -2W Digital -UNE/Resale
 PR-8-01-3340 % Open Orders in Hold Status >30 Days -Line Share/Split
 PR-8-01-3342 % Open Orders in Hold Status >30 Days -2W xDSL Loops
 PR-8-01-3510 % Open Orders in a Hold Status >30 Days -EEL
 PR-8-01-3530 % Open Orders in a Hold Status >30 Days -IOF

PR-8-01-5000 % Open Orders in a Held Status >30 Days
PR-9-01-3520 % On Time Performance -Loop-Basic Hot Cut
PR-9-01-3523 % On Time Performance -Loop-Large Job Hot Cut
PR-9-01-3525 % On Time Performance -Loop-Batch Hot Cut
PR-9-04-3525 % On Time Batch Due Date-Loop-Batch Hot Cut



Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

UNE Platform

Nov-2012

REDACTED

PO	Pre-Ordering	Performance		Observations		Perf.		Wgt.		Domain Clustering Review		
		FP	CLEC	CLEC		Diff.	Score	Wgt.	Score			
PO-1-01-6020	Customer Service Record - EDI	NA	3.32	797		3.3199	0	2	0.000	0.000		
PO-1-03-6020	Address Validation - EDI	NA	10.13	333		10.1291	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.35	1,207		3.3455	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	10.68	306		10.6830	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		95.03	181			0	10	0.000	0.000		
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		NA	NA			NA	0	NA	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.19	1,565			0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		93.24	562			-1	5	-0.023	-0.054		
OR-4-17-1000	% On Time BCN - 2 Business Day		98.68	1,564			0	5	0.000	0.000		
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		76.23	244			-2	5	-0.045	-0.109		
OR-6-03-3140	% Accuracy - LSRC - Platform		2.22	90			0	5	0.000	0.000		
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		100.00	65			0	5	0.000	0.000		
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00	11			0	2	0.000	0.000		
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		100.00	30			0	2	0.000	0.000		
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00	1			0	2	0.000	0.000		
PR Provisioning												
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	74.13	76.92	487	26	8.81	0.0531	0	5	0.000	0.000	
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	5.53	10.24	4,265	127	2.06	-2.2577	-2	20	-0.180	-0.288	
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	27.59	19.23	522	26	8.98	0.6913	0	10	0.000	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	1.76	1.25	380	28	2.11	0.41	1.5366	0	15	0.000	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	0.96	0.00	522	26	1.96	0.7842	0	5	0.000	0.000	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.19	0.00	522	26	0.88	1.6701	0	5	0.000	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform	8.54	6.14	1,229	114	2.74	0.6897	0	10	0.000	0.000	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	2.54	19.56	2,264			17.0161	-2	2	-0.018	-0.023	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	177.86	615			#####	NA	0	NA	0.000	
Stat. Score												
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	22.74	15.15	387	66	5.58	1.2351	0	10	0.000	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	12.00	0.00	75	19	8.35	1.1847	0	10	0.000	0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	12.33	20.83	387	66	13.52	1.80	-5.0000	-2	5	-0.045	-0.057
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	8.45	6.08	75	19	22.40	5.75	0.2150	0	5	0.000	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	64.21	68.00	285	25		10.00	-0.5846	0	5	0.000	0.000
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	41.76	44.00	285	25		10.29	-0.4364	0	5	0.000	0.000
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	10.88	12.00	285	25		6.49	-0.5601	0	5	0.000	0.000
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	13.34	5.71	2,392	35		5.79	1.0861	0	10	0.000	0.000
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	3.90	33.33	154	3		11.28	SS	NA	0	NA	0.000
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	35.09	19.14	2,392	35	25.22	4.29	5.0000	0	5	0.000	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	10.25	42.61	154	3	15.19	8.86	SS	NA	0	NA	0.000
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	93.41	87.50	1,730	16		6.23	0.5590	0	5	0.000	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	83.12	68.75	1,730	16		9.41	1.1732	0	5	0.000	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	55.78	25.00	1,730	16		12.47	2.2223	0	5	0.000	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	14.03	16.26	3,008	123		3.19	-0.8381	-1	10	-0.045	-0.057
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		98.90	103,673,619				0	5	0.000		
								Totals	-10	222	-0.356	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

UNE LOOP

Nov-2012

REDACTED

PO	Pre-Ordering	Performance		Observations		Diff.	Perf.		Wgt.	Wgtd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC		Score	Wgt					
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0		NA	0.000		
PO-1-01-6020	Customer Service Record - EDI	NA	3.32		797		3.3199	0	2	0.000	0.000		
PO-1-03-6020	Address Validation - EDI	NA	10.13		333		10.1291	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA			NA	0	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA			NA	0	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.35		1,207		3.3455	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	10.68		306		10.6830	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000		
OR Ordering													
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		97.18		1,275			0	10	0.000	0.000		
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00		9			0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.19		1,565			0	2	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		93.24		562			-1	2	-0.012	-0.024		
OR-4-17-1000	% On Time BCN - 2 Business Day		96.68		1,564			0	2	0.000	0.000		
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		94.58		240			-1	5	-0.029	-0.060		
OR-6-03-3331	% Accuracy - LSRC - Loop		4.38		616			0	5	0.000	0.000		
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		91.19		420			-1	5	-0.029	-0.060		
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		100.00		12			0	2	0.000	0.000		
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		100.00		79			0	2	0.000	0.000		
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		100.00		4			0	2	0.000	0.000		
PR Provisioning													
PR-4-02-3100	Average Delay Days - Total - POTS	1.76	1.25	360	28	2.11	0.41	1.5366	0	5	0.000	0.000	
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	27.59	19.35	522	31		8.26	0.7821	0	20	0.000	0.000	
PR-5-01-3112	% Missed Appointment - Facilities - Loop	0.96	0.00	522	32		1.77	0.6491	0	5	0.000	0.000	
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.19	0.00	522	32		0.80	1.5738	0	5	0.000	0.000	
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	5.18	9.84	618	61		2.97	-1.6945	-2	10	-0.116	-0.154	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00		100				0	10	0.000	0.000	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00		18				0	10	0.000	0.000	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA		NA				NA	0	NA	0.000	
MR Maintenance & Repair													
MR-1-01-6050	Average Response Time - Create Trouble	2.54	19.56		2,264			17.0161	-2	2	-0.023	-0.038	
Stat. Score													
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	14.65	12.96	2,779	108		3.47	0.3197	0	10	0.000	0.000	
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	31.72	8.31	2,779	108	25.28	2.48	5.0000	0	5	0.000	0.000	
MR-4-07-3112	% Out of Service > 12 Hours - Loop	78.08	19.51	1,934	41		6.53	5.0000	0	5	0.000	0.000	
MR-4-08-3112	% Out of Service > 24 Hours - Loop	50.41	9.76	1,934	41		7.89	5.0000	0	5	0.000	0.000	
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	14.03	14.17	3,008	120		3.23	-0.2052	0	10	0.000	0.000	
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	8.93	25.00	56	12		9.07	-1.9147	-2	10	-0.116	-0.192	
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	9.10	12.80	56	12	14.91	4.74	-0.7428	0	5	0.000	0.000	
									Totals	-9	173	-0.324	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

RESALE

Nov-2012

REDACTED

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd. Score	Domain Clustering Review		
		FP	CLEC	FP	CLEC							
PO-1-01-6020	Customer Service Record - EDI	NA	3.32		797	3.3199	0	2	0.000	0.000		
PO-1-03-6020	Address Validation - EDI	NA	10.13		333	10.1291	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.35		1,207	3.3455	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	10.68		306	10.6830	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering												
OR-1-02-2320	% On Time LSRC - Flow Thru - POTS/Pre-Qualified Complex -2h		98.68		76		0	10	0.000	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex		100.00		1		0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent		0.19		1,565		0	5	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		93.24		562		-1	5	-0.024	-0.042		
OR-4-17-1000	% On Time BCN - 2 Business Day		96.68		1,584		0	5	0.000	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS		79.79		94		-2	10	-0.098	-0.169		
OR-6-03-2000	% Accuracy - LSRC		2.63		38		-1	10	-0.049	-0.085		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx		100.00		26		0	5	0.000	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx		100.00		4		0	2	0.000	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx		100.00		7		0	2	0.000	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx		NA		NA		NA	0	NA	0.000		
PR Provisioning												
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	74.13	57.14	487	7	16.67	-1.4063	-1	5	-0.024	-0.033	
PR-4-05-2100	% Missed Appointment - FP - No Dispatch - POTS	5.53	12.50	4,265	24	4.68	-1.7342	-2	20	-0.195	-0.267	
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	27.59	22.22	522	9	15.03	0.0765	0	10	0.000	0.000	
PR-4-02-2100	Average Delay Days - Total - POTS	1.76	3.20	380	5	2.11	0.95	SS	15	NA	0.000	
PR-5-01-2100	% Missed Appointment - Facilities - POTS	0.96	11.11	522	9	3.27	-2.6779	-2	5	-0.049	-0.067	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.19	0.00	522	9	1.47	2.1213	0	5	0.000	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS	8.54	22.22	1,229	18	6.64	-2.1487	-2	15	-0.146	-0.200	
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	2.54	19.56		2,264		17.0161	-2	2	-0.020	-0.038	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	177.66		615		177.8585	NA	0	NA	0.000	
Stat Score												
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	22.74	7.69	387	26	8.49	1.6379	0	10	0.000	0.000	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	12.00	0.00	75	1	32.71	SS	0	10	0.000	0.000	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	12.33	15.00	387	26	13.62	2.74	-0.9661	0	5	0.000	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	8.45	0.60	75	1	22.40	22.55	SS	NA	0	NA	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	64.21	100.00	285	11	14.73	-5.0000	-2	5	-0.049	-0.096	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	41.75	54.55	285	11	15.15	-1.1512	-1	5	-0.024	-0.048	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	10.88	27.27	285	11	9.57	-1.9293	-2	5	-0.049	-0.096	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	13.34	NA	2,392	NA		NA	NA	0	NA	0.000	
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	3.90	NA	154	NA		NA	NA	0	NA	0.000	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	35.09	NA	2,392	NA	25.22	NA	NA	0	NA	0.000	
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	10.25	NA	154	NA	15.19	NA	NA	0	NA	0.000	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	93.41	NA	1,730	NA		NA	NA	0	NA	0.000	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	83.12	NA	1,730	NA		NA	NA	0	NA	0.000	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	55.78	NA	1,730	NA		NA	NA	0	NA	0.000	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	14.03	25.93	3,008	27	6.71	-1.9047	-2	10	-0.098	-0.192	
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		98.90		103,673,619				0	5	0.000	
								Totals	-20	205	-0.824	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

FINAL

DSL

Nov-2012

REDACTED

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering Review			
		FP	CLEC	FP	CLEC								
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	8.78		9		8.7778	NA	0	0.000	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000		
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA			NA	0	0.000	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA					NA	0	0.000	0.000		
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	10.15		252		10.1468	NA	0	0.000	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	2	0.000	0.000		
PO-8-01-6000	% On Time - Manual Loop Qualification		93.75		32			0	2	0.000	0.000		
PO-8-02-6000	% On Time - Engineering Record Request		100.00		1			0	2	0.000	0.000		
OR Ordering													
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		100.00		2			0	2	0.000	0.000		
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		100.00		3			0	2	0.000	0.000		
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000		
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA			NA	0	0.000	0.000		
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		100.00		10			0	5	0.000	0.000		
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000		
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		100.00		1			0	2	0.000	0.000		
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA			NA	0	0.000	0.000		
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000		
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000		
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000		
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA			NA	0	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.19		1,565			0	2	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		93.24		562			-1	2	-0.015	-0.059		
OR-4-17-1000	% On Time BCN - 2 Business Day		96.68		1,564			0	2	0.000	0.000		
PR Provisioning													
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	1.00	2.00	1	1	0.00		SS	NA	2	0.000	0.000	
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	0.00	100.00	6	1		0.00	SS	NA	0	0.000	0.000	
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	50.00	0.00	2	1		61.24	SS	0	2	0.000	0.000	
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	34	3		0.00	SS	0	2	0.000	0.000	
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	62.50	0.00	8	2		38.27	SS	0	2	0.000	0.000	
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		91.67		24				0	10	0.000	0.000	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	2.00	1.20	1	5	0.00		SS	NA	10	0.000	0.000	
PR-4-14-3342	% Completed On Time -2W xDSL Loops		91.67		36				0	10	0.000	0.000	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	5.18	15.38	618	52		3.20	-2.8566	-2	15	-0.219	-0.259	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	50.00	0.00	2	38		36.27	SS	0	5	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA				NA	0	0.000	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA				NA	0	0.000	0.000	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split		NA		NA	0.00			NA	0	0.000	0.000	
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split		NA		NA				NA	0	0.000	0.000	
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split		NA		NA				NA	0	0.000	0.000	
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split		NA		NA				NA	0	0.000	0.000	
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split		NA		NA				NA	0	0.000	0.000	
MR Maintenance & Repair													
MR-1-01-6050	Average Response Time - Create Trouble	2.54	19.56		2,264			17.0161	-2	2	-0.029	-0.039	
Stat. Score													
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	0.00	NA	3	NA				NA	NA	0	0.000	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale		0.00	NA	2		2.00		SS	0	2	0.000	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	140.50	NA	3	NA	1.31			NA	NA	0	0.000	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale		31.06	NA	2	0.00	2.00		SS	NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	0.00	50.00	3	2		0.00		SS	NA	0	0.000	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale		100.00	NA	1		1.00		SS	NA	0	0.000	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	3	2		0.00		SS	0	2	0.000	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	14.65	9.09	2,779	33		6.19	0.6146	0	5	0.000	0.000	
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	8.93	0.00	56	6		12.25	0.2283	0	5	0.000	0.000	
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	31.72	9.71	2,779	33	25.28	4.43	5.0000	0	5	0.000	0.000	
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	9.10	4.52	56	6	14.91	6.41	0.5769	0	5	0.000	0.000	
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	25.70	89.74	179	39		7.72	5.0000	0	5	0.000	0.000	
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	78.08	0.00	1,934	1		41.38		SS	0	10	0.000	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.03	30.77	3,008	39		5.60	-2.8835	-2	10	-0.146	-0.196	
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split		NA	NA	NA				NA	NA	0	0.000	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split		NA	NA	NA				NA	NA	0	0.000	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split		NA	NA	NA	0.00			NA	NA	0	0.000	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split		NA	NA	NA	0.00			NA	NA	0	0.000	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split		NA	NA	NA				NA	NA	0	0.000	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split		NA	NA	NA				NA	NA	0	0.000	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split		NA	NA	NA				NA	NA	0	0.000	0.000
								Totals	-7	137	-0.409		

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL TRUNKS

**Nov-2012
REDACTED**

OR	Ordering	Performance		Observations		Perf.		
		CLEC	FP	FP	CLEC	Score	Wgt.	Wgtd. Score
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunks)	100.00			2	0	5	0.000
OR-1-13-5000	% On Time Design Layout Record	0.00			1	NA	0	0.000
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=	NA			NA	NA	0	0.000
OR-2-12-5020	% On Time Trunk ASR Reject	NA			NA	NA	0	0.000

PR	Provisioning	Performance		Observations		Perf.				
		CLEC	FP	FP	CLEC	Score	Wgt.	Wgtd. Score		
PR-4-07-3540	% On Time Performance - LNP only	98.19		1,107		0	20	0.000		
PR-4-15-5000	% On Time Provisioning - Trunks	100.00		10		0	20	0.000		
PR-5-01-5000	% Missed Appointment - Facilities	0.00	0.00	2	10	0.00	SS	0	5	0.000
PR-5-02-5000	% Orders Held for Facilities >15 Days	0.00	0.00	2	10	0.00	SS	0	5	0.000
PR-6-01-5000	% Installation Troubles w/in 30 Days	0.00	0.00	2	51	0.00	SS	0	10	0.000
PR-8-01-5000	% Open Orders in a Hold Status >30 Days	0.00	10.00	2	10	0.00	SS	NA	0	0.000

MR	Maintenance & Repair	Performance		Observations		Perf.					
		CLEC	FP	FP	CLEC	Score	Wgt.	Wgtd. Score			
MR-4-01-5000	Mean Time to Repair - Total	NA	NA	NA	NA	0.00		NA	NA	0	0.000
MR-4-05-5000	% Out of Service >2 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-4-06-5000	% Out of Service >4 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-4-07-5000	% Out of Service >12 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-4-08-5000	% Out of Service >24 Hours	NA	NA	NA	NA			NA	NA	0	0.000
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA	NA	NA			NA	NA	0	0.000

NP	Network Performance	Performance		Observations		Perf.			
		CLEC	FP	FP	CLEC	Score	Wgt.	Wgtd. Score	
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months	0.00				0	5	0.000	
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months	0.00				0	10	0.000	
						Totals	0	80	0.000

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Fair Point New Hampshire		FINAL					Nov-2012		REDACTED	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total	
PRE-ORDERING										
1	OSS Interface	-	-	-	-	-	-	-	\$0	
	PO-1-06 Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	-	
	PO-1-06 Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	-	
	PO-1-06 Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	-	
	PO-2-02 OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	-	
ORDERING										
2	% On Time Ordering Notification	15,085	7,643	6,183	-	\$0	\$0	-	\$28,810	
	OR-1-02 % On Time LSRC - Flow Through	-	-	-	-	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	-	
	OR-1-04 %OT LSRC - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-	
	OR-1-12 % On Time FOC	-	-	-	-	-	-	-	-	
	OR-1-13 % On Time Design Layout Record	-	-	-	-	-	-	-	-	
	OR-1-19 % OT Resp. -Req. for Inbound Aug. (<=192)	-	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rej - No Facility Check - 2Wdg-UNE/Rsl	-	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rej - No Facility Check - 2WxDSL Loops	-	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rej - No Facility Check - Ln Share/Spit	-	-	-	-	-	-	-	-	
	OR-4-16 % On Time PON - 1 Bus Day	15,085	7,543	6,183	-	-	-	-	-	
	OR-4-04 %OT LSRC - No Facility Check - All Spcls-UNE/Rsl	-	-	-	-	-	-	-	-	
	OR-1-06 %OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl	-	-	-	-	-	-	-	-	
	OR-2-04 %OT LSR Rej - No Facility Check - UNE/Resale	-	-	-	-	-	-	-	-	
	OR-2-06 %OT LSR/ASR Rej - Facility Check - UNE/Resale	-	-	-	-	-	-	-	-	
PROVISIONING										
3	Installation Performance	\$23,208	\$19,893	\$17,231	\$31,021	\$0	\$0	-	\$91,353	
	PR-3-01 % Completed in 1 Day (1-5 lines No Disp.)	-	-	1,866	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total	-	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - 2W Digital	-	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - 2WxDSL Loop	-	-	-	-	-	-	-	-	
	PR-4-04 Missed Appointments - Dispatch	-	-	-	-	-	-	-	-	
	PR-4-04 Missed Appts - Disp - 2W Digital UNE/Resale	-	-	-	-	-	-	-	-	
	PR-4-05 Missed Appointments - No Dispatch	23,208	-	8,780	-	-	-	-	-	
	PR-4-05 % Missed Appt -No Disp -2W Digital -UNE/Resale	-	-	-	-	-	-	-	-	
	PR-4-05 % Missed Appt -No Disp -Line Share/Spit	-	-	-	-	-	-	-	-	
	PR-4-14 % Completed On Time - 2WxDSL Loops	-	-	-	-	-	-	-	-	
	PR-4-15 % On Time Provisioning - Trunks	-	-	-	-	-	-	-	-	
	PR-6-01 Installation Troubles w/in 30 Days	-	19,893	6,585	-	-	-	-	-	
	PR-6-01 % Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale	-	-	-	-	-	-	-	-	
	PR-6-01 % Install Trbls w/in 30 Days -2WxDSL Loops	-	-	-	31,021	-	-	-	-	
	PR-6-01 % Install Trbls w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP -DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP -DS1 -UNE/Resale	-	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP -DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment -FP -Other -UNE/Resale	-	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total -UNE/Resale	-	-	-	-	-	-	-	-	
	PR-5-01 % Missed Appointment - Facilities -UNE/Resale	-	-	-	-	-	-	-	-	
	PR-5-02 % Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-	-	-	-	-	
	PR-6-01 % Installation Troubles within 30 days -UNE/Resale	-	-	-	-	-	-	-	-	
	PR-8-01 % Open Orders in Hold Status>30 Days-UNE/Resale	-	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment - FP - Total - EEL	-	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - Total - EEL	-	-	-	-	-	-	-	-	
	PR-8-01 % Open Orders in a Hold Status >30 Days -EEL	-	-	-	-	-	-	-	-	
	PR-4-01 % Missed Appointment - FP - Total - IOF	-	-	-	-	-	-	-	-	
	PR-4-02 Average Delay Days - IOF	-	-	-	-	-	-	-	-	
	PR-8-01 % Open Orders in a Hold Status >30 Days -IOF	-	-	-	-	-	-	-	-	
4	% On Time Performance - LNP	-	-	-	-	\$0	-	-	\$0	
MAINTENANCE										
5	Hot Cut Performance	-	-	-	-	-	-	-	\$0	
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-	
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-	
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-	
	PR-9-01 % On Time Performance-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-	
	PR-9-01 % On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-	
	PR-9-01 % On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-	
6										
6	Maintenance Performance	\$ 8,703	\$0	\$17,121	\$26,497	\$0	\$0	-	\$52,321	
	MR-3-01 Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	-	
	MR-3-01 Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	-	
	MR-3-01 Missed Repair Appointments - Loop	-	-	-	-	-	-	-	-	
	MR-3-01 % Missed Repr Appt -Loop-2W Digt-UNE/Resale	-	-	-	-	-	-	-	-	
	MR-3-01 % Missed Repr Appt -Loop -2WxDSL Loops	-	-	-	-	-	-	-	-	
	MR-3-01 % Missed Repair Appt -Loop -Line Share/Spit	-	-	-	-	-	-	-	-	
	MR-3-02 % Missed Repair Appointment -CO -2WxDSL Loops	-	-	-	-	-	-	-	-	
	MR-4-03 Mean Time To Repair -CO -2WxDSL Loops	-	-	-	-	-	-	-	-	
	MR-4-04 % Cleared(all trbls) w/in 24hrs-2W Digt-UNE/Resale	-	-	-	-	-	-	-	-	
	MR-4-04 % Cleared (all trbls) w/in 24hrs-2WxDSL Loops	-	-	-	-	-	-	-	-	
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -Line Share/Spit	-	-	-	-	-	-	-	-	
	MR-4-08 Out of Service >24Hrs. - Bus.	-	-	5,707	-	-	-	-	-	
	MR-4-08 Out of Service >24Hrs. - Res.	-	-	-	-	-	-	-	-	
	MR-4-08 Out of Service >24Hrs. - Total	-	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 Days	8,703	-	11,414	-	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 Days-2w Digital-UNE/Resale	-	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 Days -2WxDSL Loops	-	-	-	26,497	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 Days -Line Share/Spit	-	-	-	-	-	-	-	-	
	MR-4-01 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
	MR-4-01 Mean Time to Repair - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
	MR-4-06 % Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
	MR-4-08 %Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-	
	MR-4-06 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
	MR-4-08 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-	
	MR-5-01 % Repeat Reports w/in 30 days -Specials -UNE/Resale	-	-	-	-	-	-	-	-	
NETWORK PERFORMANCE										
7	NP-1-04 Final Trunk Groups Blocked	-	-	-	-	\$0	-	-	\$0	
8										
8	Collocation	-	-	-	-	-	-	\$0	\$0	
	NP-2-01/2 % OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	-	
	NP-2-05/6 % On Time - Physical Collocation - Total	-	-	-	-	-	-	-	-	
	NP-2-07/8 Average Delay Days - Total	-	-	-	-	-	-	-	-	
RESOLUTION PROCESS										
9	Resolution Process	-	-	-	-	-	-	\$0	\$0	
	OR-10-01 % PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	-	
	OR-10-02 % PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	-	
	BI-3-04 % CLEC Billing Claims Ackwdgd w/ 2 Bus Days	-	-	-	-	-	-	-	-	
	BI-3-05 %CLEC Billing Claims Rshvd w/in 28 Cal. Days after Ack.	-	-	-	-	-	-	-	-	
Month Total		\$46,997	\$27,435	\$40,634	\$57,619	\$0	\$0	\$0	\$172,485	

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.0	1	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	NA	NA	NA	0
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	0
					5

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.	
OR-10-01-100(% PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0	
OR-10-02-100(% PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0	
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business C	99.92	1,276	0	2	
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	100.00	2,600	0	20	
					22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200 % OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R		100.00	3	0	10
OR-1-06-1200 % OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R		100.00	11	0	10
OR-2-04-1200 % OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale		NA	NA	NA	0
OR-2-06-1200 % OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resal		NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
PR-4-01-1210 % Missed Appointment -FP -DSO -UNE/Resale		50.00	NA	2	NA		NA	0
PR-4-01-1211 % Missed Appointment -FP -DS1 -UNE/Resale		17.39	0.00	46	20	10.15	1.89	0
PR-4-01-1213 % Missed Appointment -FP -DS3 -UNE/Resale		0.00	NA	3	NA		NA	0
PR-4-01-1214 % Missed Appointment -FP -Other -UNE/Resale		NA	NA	NA	NA		NA	0
PR-4-02-1200 Average Delay Days - Total -UNE/Resale		2.78	NA	9	NA	1.39	NA	NA
PR-5-01-1200 % Missed Appointment - Facilities -UNE/Resale		0.00	0.00	51	20		0.00	5.00
PR-5-02-1200 % Orders Held for Facilities > 15 days -UNE/Resale		0.00	0.00	51	20		0.00	5.00
PR-6-01-1200 % Installation Troubles within 30 days -UNE/Resale		0.00	0.00	12	7		0.00	SS
PR-8-01-1200 % Open Orders in a Hold Status > 30 Days -UNE/Resale		19.61	5.00	51	20	10.47	1.18	0
PR-4-01-3510 % Missed Appointment - FP - Total - EEL		17.39	NA	46	NA		NA	NA
PR-4-02-3510 Average Delay Days - Total - EEL		2.88	NA	8	NA	1.46	NA	NA
PR-8-01-3510 % Open Orders in a Hold Status >30 Days -EEL		17.39	0.00	46	0		0.00	SS
PR-4-01-3530 % Missed Appointment - FP - Total - IOF		0.00	NA	3	NA		NA	NA
PR-4-02-3530 Average Delay Days - IOF		NA	NA	NA	NA	0.00	NA	NA
PR-8-01-3530 % Open Orders in a Hold Status >30 Days -IOF		33.33	NA	3	NA		NA	NA

MR	Maintenance & Repair	FP	FP	Std Dev.	Sample Error	Stat. Score	Perf. Score	Wgt.
MR-4-01-1216 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale		8.60	NA	15	NA	10.44	NA	NA
MR-4-01-1217 Mean Time to Repair - DS1 & DS3 -UNE/Resale		7.37	7.29	33	48	9.94	5.91	0.07
MR-4-06-1216 % Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale		100.00	NA	1	NA		NA	NA
MR-4-08-1216 % Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale		0.00	NA	1	NA		NA	NA
MR-4-06-1217 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale		0.00	100.00	2	1		0.00	SS
MR-4-08-1217 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale		0.00	100.00	2	1		0.00	SS
MR-5-01-1200 % Repeat Reports w/in 30 days -UNE/Resale		29.17	14.58	48	48	9.28	1.49	0
								90

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

		Nov-2012	REDACTED
		% On Time	Observations
			Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	92.37	485 \$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	100.00	23 \$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	109 \$ -
OR-2-06-3320	% OT LSR/ASRC Rej. - Facility Check - POTS	100.00	6 \$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
SEP-2012	74.24	229	170	SEP-2012	90.91	55	50
OCT-2012	73.52	355	261	OCT-2012	92.11	38	35
NOV-2012	76.23	244	186	NOV-2012	76.23	244	186
Overall	74.52	828	617	Overall	80.42	337	271

Market Adjustment *	Calculated Quarterly
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
SEP-2012	96.57	321	310	SEP-2012	96.54	318	307
OCT-2012	89.22	269	240	OCT-2012	92.86	252	234
NOV-2012	94.66	243	230	NOV-2012	94.58	240	227
Overall	93.64	833	780	Overall	94.81	810	768

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
SEP-2012	93.60	1,969	1,843	SEP-2012	93.60	1,969	1,843
OCT-2012	93.37	2,472	2,308	OCT-2012	93.44	2,470	2,308
NOV-2012	92.63	1,805	1,672	NOV-2012	92.63	1,805	1,672
Overall	93.23	6,246	5,823	Overall	93.26	6,244	5,823

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	18	100.00	10
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	100	0.00	26
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	21.43	206	23.86	221
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or	Tier III (1mo)	Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Nov-2012

REDACTED

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	100.00	2	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.	Mrkt Adj.
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire REDACTED

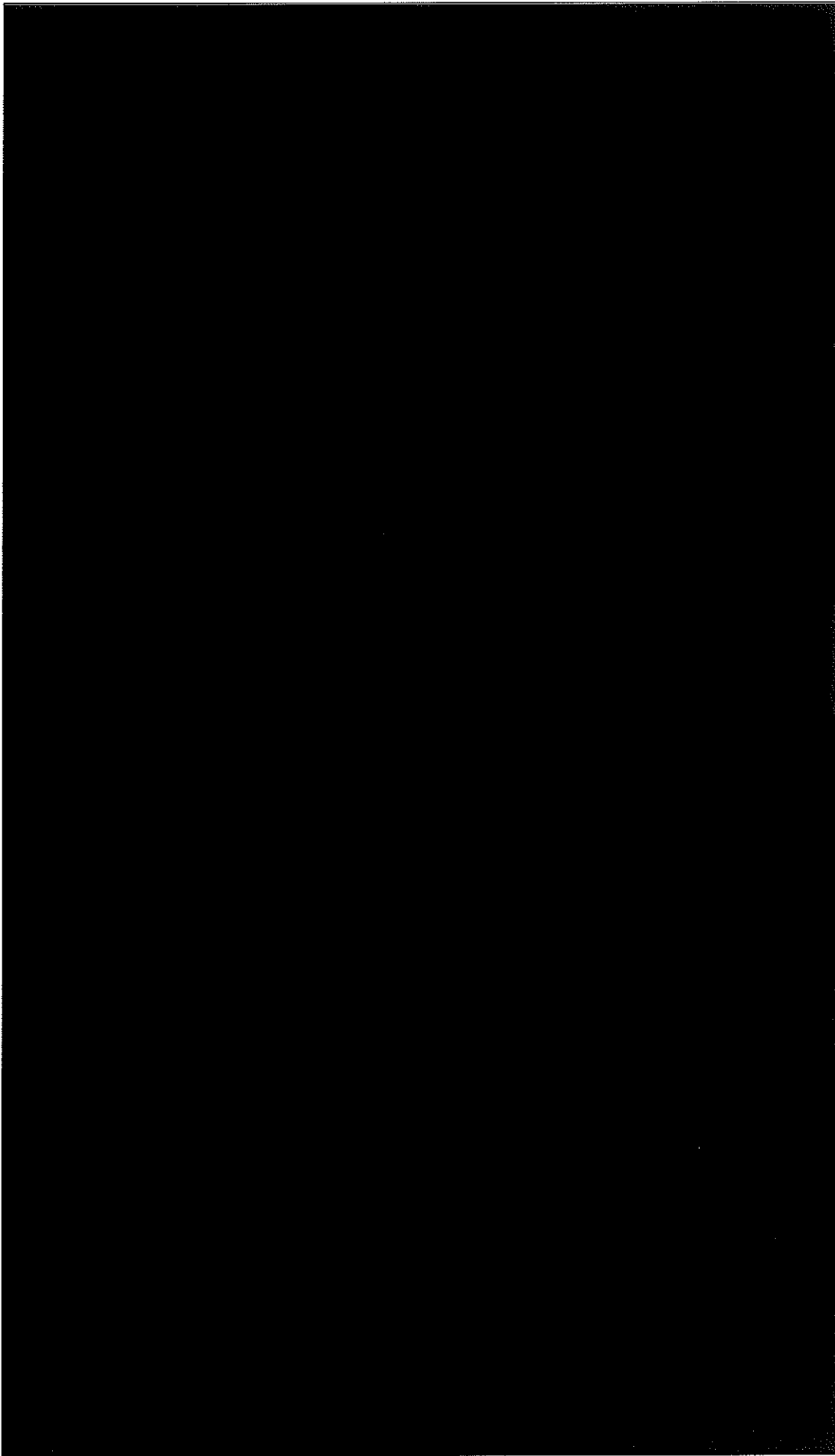
PAP/CCAP Market Adjustment Summary FINAL

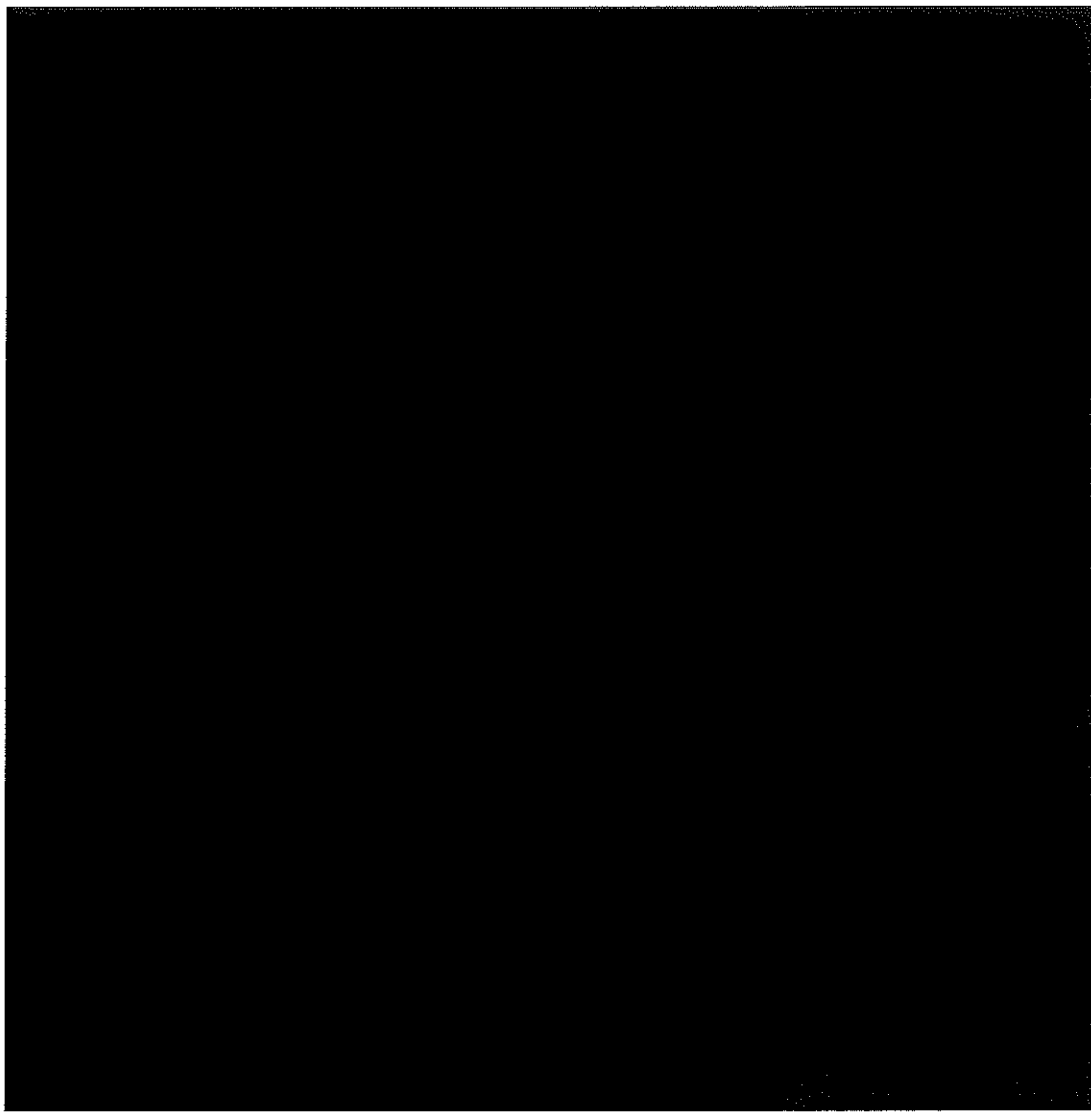
Nov-2012

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.356	\$ 92,490	
Unbundled Network Elements - Loop	-0.324	\$ 122,880	
Resale	-0.824	\$ 57,056	
Digital Subscriber Lines	-0.409	\$ 56,455	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 328,880
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 28,810	
3 Installation Performance		\$ 91,353	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 52,321	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 172,485
Individual Rule Payments:			\$ 1,582
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 502,947

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Code	Company Name	Code	Company Name
[REDACTED]			





Fair Point New Hampshire Mode of Entry Market Adjustment Allocation FINAL				REDACTED Report				Nov-2012	
UNE-Platform		UNE-Loop		Resale		Trunks		DSL	
Market Adj Rate	Lines in Svc.	Market Adj Rate	Lines in Svc.	Market Adj Rate	Lines in Svc.	Market Adj Rate	Minutes of Use	Market Adj Rate	Lines in Svc.
	Adjustment		Adjustment		Adjustment				Market Adjustment

OR-1-02-3140 % On Time LSRC -Flow Through

Nov-2012

UNE-P	% OT	Orders	Misses	Quald Misses	Mkt. Adj.	Ass. Part.	1 Wa. Individual Rule					
							Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
CLEG Data				Quald Misses	\$/miss	Bill Credit	Oct 2012 this month	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

OR-4-16-1000 % On Time PCN - 1 Bus. Day

Nov-2012

UNE-P	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	1 Wa. Individual Rule						
							Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
CLEG Data				Quald Misses	\$/miss	Bill Credit	Oct 2012 this month	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

OR-1-02-3331 % On Time LSRC -Flow Through

Nov-2012

UNE-L	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	1 Wa. Individual Rule						
							Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
CLEG Data				Quald Misses	\$/miss	Bill Credit	Oct 2012 this month	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

OR-4-16-1000 % On Time PCN - 1 Bus. Day

Nov-2012

UNE-L	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	1 Wa. Individual Rule						
							Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
CLEG Data				Quald Misses	\$/miss	Bill Credit	Oct 2012 this month	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

OR-1-02-2320 % On Time LSRC -Flow Through

Nov-2012

Resale	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	1 Wa. Individual Rule						
							Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
CLEG Data				Quald Misses	\$/miss	Bill Credit	Oct 2012 this month	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

OR-4-16-1000 % On Time PCN - 1 Bus. Day

Nov-2012

Resale	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	1 Wa. Individual Rule						
							Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
CLEG Data				Quald Misses	\$/miss	Bill Credit	Oct 2012 this month	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

OR-1-04-1341 %OT LSR - No Facility Check - 2Wdig-UNE/Rsl										Nov-2012	
DSL	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					0						
CLEC Data		Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-04-3342 %OT LSR - No Facility Check - 2W xDSL Loops										Nov-2012	
DSL	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					0						
CLEC Data		Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-04-3340 %OT LSR - No Facility Check - Ln Share/Split										Nov-2012	
DSL	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-2-04-1341 %OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl										Nov-2012	
DSL	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-2-04-3342 %OT LSR Rej - No Facility Check - 2W xDSL Loops										Nov-2012	
DSL	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					0						
CLEC Data		Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-2-04-3340 %OT LSR Rej - No Facility Check - Ln Share/Split										Nov-2012	
DSL	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-12-5020 % On Time FOG										Nov-2012	
Trunks	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					0						
CLEC Data		Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-13-5000 % On Time Design Layout Record										Nov-2012	
Trunks	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-19-5020 % OT Resp. -Req. for Inbound Aug. (<=192)										Nov-2012	
Trunks	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-04-1200 %OT LSR - No Facility Check - All Spcls-UNE/Rsl										Nov-2012	
Specials	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					0						
CLEC Data		Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-1-06-1200 %OT LSR/ASRC - Facility Check - All Spcls-UNE/Rsl										Nov-2012	
Specials	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					0						
CLEC Data		Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-2-04-1200 %OT LSR Rej - No Facility Check - UNE/Resale										Nov-2012	
Specials	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
OR-2-06-1200 %OT LSR/ASR Rej - Facility Check - UNE/Resale										Nov-2012	
Specials	% OT	Orders	Misses	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rule					
					NA						
CLEC Data		Qual'd Misses	\$/miss	Bill Credit	Clec.Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

Notes

Column	Description
[Redacted Content]	

PR-3-01-2100 % Completed in 1 Day (1-5 lines No Disp.)											Nov-2012									
Resale	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Ass. Part	1 Mo. Individual Rule											
	FP	CLEC	FP	CLEC					Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current	Eligible Prior Month	Prior Month Individual Dollars					
CLEC Data											Quald. Misses	\$miss	BilCredit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current	Eligible Prior Month	Prior Month Individual Dollars

PR-4-02-2100 Average Delay Days - Total											Nov-2012									
Resale	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Ass. Part	1 Mo. Individual Rule											
	FP	CLEC	FP	CLEC					Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current	Eligible Prior Month	Prior Month Individual Dollars					
CLEC Data											Quald. Misses	\$miss	BilCredit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current	Eligible Prior Month	Prior Month Individual Dollars

PR-4-04-2100 Missed Appointments -Dispatch											Nov-2012									
Resale	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Ass. Part	1 Mo. Individual Rule											
	FP	CLEC	FP	CLEC					Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current	Eligible Prior Month	Prior Month Individual Dollars					
Aggregate-		27.69	22.22	522	9	16.03	0.08	\$	-	0										
CLEC Data											Quald. Misses	\$miss	BilCredit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current	Eligible Prior Month	Prior Month Individual Dollars

PR-4-05-2100 Missed Appointments - No Dispatch											Nov-2012									
Resale	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Ass. Part	1 Mo. Individual Rule											
	FP	CLEC	FP	CLEC					Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current	Eligible Prior Month	Prior Month Individual Dollars					
CLEC Data											Quald. Misses	\$miss	BilCredit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current	Eligible Prior Month	Prior Month Individual Dollars

PR-6-01-2100 Installation Troubles w/in 30 Days											Nov-2012									
Resale	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Ass. Part	1 Mo. Individual Rule											
	FP	CLEC	FP	CLEC					Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current	Eligible Prior Month	Prior Month Individual Dollars					
CLEC Data											Quald. Misses	\$miss	BilCredit	Clec.Pct this month	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current	Eligible Prior Month	Prior Month Individual Dollars

Notes	
Column	Description

PR-6-01-5000 Installation Troubles w/in 30 Days										Nov-2012		
Trunks	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	Asa. Excl.	3 Mo. Individual Rule			
	FP	CLEC	FP	CLEC					Eligible Current	Eligible Prior	Prior Month Individual Dollars	
CLEC Data	Qual'd Misses	Misses	Bkt Credit	Clec Excl this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current	Eligible Prior Month	Prior Month Individual Dollars		
[Redacted Data]												

Notes

Column	Description
[Redacted Notes]	

PR-4-01-3530 % Open Orders in Hold Status >30 Days-UNE/Resale											Nov-2012					
Specials	Performance	Appointments	Sampling	Stat. Score	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rate									
FP	CLEC	FP	CLEC	Error			QA	QA	QA	QA						
CLEC Data							Qual. Misses	Misses	Bill Credits	Dec. Paid this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Declam
PR-4-02-3530 Average Delay Days - IOF											Nov-2012					
Specials	Performance	Appointments	Sampling	Stat. Score	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rate									
FP	CLEC	FP	CLEC	Error			QA	QA	QA	QA						
CLEC Data							Qual. Misses	Misses	Bill Credits	Dec. Paid this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Declam
PR-8-01-3530 % Open Orders in a Hold Status >30 Days -IOF											Nov-2012					
Specials	Performance	Appointments	Sampling	Stat. Score	Mkt. Adj.	Ass. Part.	2 Mo. Individual Rate									
FP	CLEC	FP	CLEC	Error			QA	QA	QA	QA						
CLEC Data							Qual. Misses	Misses	Bill Credits	Dec. Paid this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Declam

Notes

Column	Description

Trunks	% On Time	Ports	Missed Ports	Mkt. Adj.	Adj. Pct.	2 Mo. Individual Pct's						
CLEC Data			Qualif'd Ports	\$Miss	B39 Credit	Cur Pct (this month)	Oct 2012	Sep 2012	Prior Month Pct	Eligible Current Month	Eligible Prior Month	Prior Month Individual Port's
[REDACTED]												

Notes

Column	Description
[REDACTED]	

PR-6-02-3520 % Installn Trbls w/in 7 days-Loop-Basic Hot Cut

Nov-2012

UNE-L					Quard Misses	Mkt. Adj.	Ass. Part	2 Mo. Individual Rule					
% Troubles	Appls	Troubles											
CLEG Data													
				Quard Misses	\$/miss	Bll Credit	Cleg Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-6-02-3523 % Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut

Nov-2012

UNE-L					Quard Misses	Mkt. Adj.	Ass. Part	2 Mo. Individual Rule					
% OT	Appls	Misses											
CLEG Data													
				Quard Misses	\$/miss	Bll Credit	Cleg Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-6-02-3525 % Installn Trbls w/in 7 days-Loop-Batch Hot Cut

Nov-2012

UNE-L					Quard Misses	Mkt. Adj.	Ass. Part	2 Mo. Individual Rule					
% OT	Appls	Misses											
CLEG Data													
				Quard Misses	\$/miss	Bll Credit	Cleg Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-9-01-3520 % On Time Performance-Loop-Basic Hot Cut

Nov-2012

UNE-L					Quard Misses	Mkt. Adj.	Ass. Part	2 Mo. Individual Rule					
% OT	Appls	Misses											
CLEG Data													
				Quard Misses	\$/miss	Bll Credit	Cleg Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-9-01-3523 % On Time Performance-Loop-Lg Job Hot Cut

Nov-2012

UNE-L					Quard Misses	Mkt. Adj.	Ass. Part	2 Mo. Individual Rule					
% OT	Appls	Misses											
CLEG Data													
				Quard Misses	\$/miss	Bll Credit	Cleg Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

PR-9-01-3525 % On Time Batch Due Date-Loop-Batch Hot Cut

Nov-2012

UNE-L					Quard Misses	Mkt. Adj.	Ass. Part	2 Mo. Individual Rule					
% OT	Appls	Misses											
CLEG Data													
				Quard Misses	\$/miss	Bll Credit	Cleg Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

Information below this line is for PR-9-08-3533 Special Provisions allocation only

PR-9-08-3533 Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEG

Nov-2012

UNE-L		Performance		Observations		Sampling Error	Stat. Score	Quard Misses	Mkt. Adj.	Ass. Part	2 Mo. Individual Rule						
FP	CLEG	FP	CLEG														
CLEG Data																	
								Quard Misses	\$/miss	Bll Credit	Cleg Fact this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

Notes

Column	Description

MR-3-01-3144

Missed Repair Appointments - Loop - Bus.

Nov-2012

UNE-P	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC				Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars			
CLEC Data								Quald. Misses	\$/miss	Bill Credit	CLEC Excl. this month					
[Redacted Data]																

MR-3-01-3145

Missed Repair Appointments - Loop - Res.

Nov-2012

UNE-P	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC				Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars			
CLEC Data								Quald. Misses	\$/miss	Bill Credit	CLEC Excl. this month					
[Redacted Data]																

MR-4-08-3144

Out of Service >24Hrs. - Bus.

Nov-2012

UNE-P	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC				Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars			
CLEC Data								Quald. Misses	\$/miss	Bill Credit	CLEC Excl. this month					
[Redacted Data]																

MR-4-08-3145

Out of Service >24Hrs. - Res.

Nov-2012

UNE-P	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC				Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars			
CLEC Data								Quald. Misses	\$/miss	Bill Credit	CLEC Excl. this month					
[Redacted Data]																

MR-5-01-3140

% Repeat Reports within 30 Days

Nov-2012

UNE-P	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC				Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars			
CLEC Data								Quald. Misses	\$/miss	Bill Credit	CLEC Excl. this month					
[Redacted Data]																

MR-3-01-3112

Missed Repair Appointments - Loop

Nov-2012

UNE-L	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC				Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars			
CLEC Data								Quald. Misses	\$/miss	Bill Credit	CLEC Excl. this month					
[Redacted Data]																

MR-4-08-3112

Out of Service >24Hrs. - Total

Nov-2012

UNE-L	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	2 Mo. Individual Rule								
	FP	CLEC	FP	CLEC				Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars			
CLEC Data								Quald. Misses	\$/miss	Bill Credit	CLEC Excl. this month					
[Redacted Data]																

MR-5-01-3112 % Repeat Reports within 30 Days Nov-2012

UNE-L	Performance		Appointments		Sampling Error	Stat. Score	Mkt. Adj.	2 Mo. Individual Pct's										
	FP	CLEC	FP	CLEC				Oct 2012	Sep 2012	Prior Month	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars					
CLEG Data																		

Notes

Column	Description

MR-3-01-2110 Missed Repair Appointments - Loop - Bus. Nov-2012

Resale	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Data	Qual'd Misses	\$Miss	Bill Credit	Clec.Paid this month	Oct 2012	Sep 2012	Prior Month Paid
[REDACTED]																

MR-3-01-2120 Missed Repair Appointments - Loop - Res. Nov-2012

Resale	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Data	Qual'd Misses	\$Miss	Bill Credit	Clec.Paid this month	Oct 2012	Sep 2012	Prior Month Paid
[REDACTED]																

MR-4-08-2110 Out of Service >24Hrs. - Bus. Nov-2012

Resale	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Data	Qual'd Misses	\$Miss	Bill Credit	Clec.Paid this month	Oct 2012	Sep 2012	Prior Month Paid
[REDACTED]																

MR-4-08-2120 Out of Service >24Hrs. - Res. Nov-2012

Resale	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Data	Qual'd Misses	\$Miss	Bill Credit	Clec.Paid this month	Oct 2012	Sep 2012	Prior Month Paid
[REDACTED]																

MR-5-01-2100 % Repeat Reports within 30 Days Nov-2012

Resale	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Data	Qual'd Misses	\$Miss	Bill Credit	Clec.Paid this month	Oct 2012	Sep 2012	Prior Month Paid
[REDACTED]																

MR-4-08-5000 Out of Service >24Hrs. - Total Nov-2012

Trunks	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Data	Qual'd Misses	\$Miss	Bill Credit	Clec.Paid this month	Oct 2012	Sep 2012	Prior Month Paid
[REDACTED]																

MR-5-01-5000 % Repeat Reports within 30 Days Nov-2012

Trunks	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Data	Qual'd Misses	\$Miss	Bill Credit	Clec.Paid this month	Oct 2012	Sep 2012	Prior Month Paid
[REDACTED]																

Notes	Column	Description
[REDACTED]		

MR-3-01-1341 % Missed Repr Appt -Loop-2W Digit-UNE/Resale Nov-2012

DSL	Performance		Appointments		Sampling Error	Stat. Score	Qualif. Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Exp. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qualif. Misses	\$Miss	Bil Credit	CLEC Exp. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-3-01-3342 % Missed Repr Appt -Loop -2W xDSL Loops Nov-2012

DSL	Performance		Appointments		Sampling Error	Stat. Score	Qualif. Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Exp. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qualif. Misses	\$Miss	Bil Credit	CLEC Exp. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-3-01-3340 % Missed Repair Appt -Loop -Line Share/Split Nov-2012

DSL	Performance		Appointments		Sampling Error	Stat. Score	Qualif. Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Exp. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qualif. Misses	\$Miss	Bil Credit	CLEC Exp. this month	Oct 2012 <td>Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td></td>	Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td>	Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-3-02-3342 % Missed Repair Appointment -CO -2W xDSL Loops Nov-2012

DSL	Performance		Appointments		Sampling Error	Stat. Score	Qualif. Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Exp. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qualif. Misses	\$Miss	Bil Credit	CLEC Exp. this month	Oct 2012 <td>Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td></td>	Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td>	Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-4-03-3342 Mean Time To Repair -CO -2W xDSL Loops Nov-2012

DSL	Performance		Appointments		Sampling Error	Stat. Score	Qualif. Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Exp. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qualif. Misses	\$Miss	Bil Credit	CLEC Exp. this month	Oct 2012 <td>Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td></td>	Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td>	Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-4-04-1341 % Cleared (all trbls) w/in 24hrs-2W Dig-UNE/Resale Nov-2012

DSL	Performance		Appointments		Sampling Error	Stat. Score	Qualif. Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Exp. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qualif. Misses	\$Miss	Bil Credit	CLEC Exp. this month	Oct 2012 <td>Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td></td>	Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td>	Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-4-04-3342 % Cleared (all trbls) w/in 24hrs-2W xDSL Loops Nov-2012

DSL	Performance		Appointments		Sampling Error	Stat. Score	Qualif. Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Exp. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qualif. Misses	\$Miss	Bil Credit	CLEC Exp. this month	Oct 2012 <td>Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td></td>	Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td>	Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-4-04-3340 % Cleared (all troubles) w/in 24 Hours -Line Share/Split Nov-2012

DSL	Performance		Appointments		Sampling Error	Stat. Score	Qualif. Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Exp. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qualif. Misses	\$Miss	Bil Credit	CLEC Exp. this month	Oct 2012 <td>Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td></td>	Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td>	Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-5-01-1341 % Repeat Reports w/in 30 Days-2w Digital-UNE/Resale Nov-2012

DSL	Performance		Appointments		Sampling Error	Stat. Score	Qualif. Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Exp. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qualif. Misses	\$Miss	Bil Credit	CLEC Exp. this month	Oct 2012 <td>Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td></td>	Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td>	Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-5-01-3342 % Repeat Reports w/in 30 Days -2W xDSL Loops Nov-2012

DSL	Performance		Appointments		Sampling Error	Stat. Score	Qualif. Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Exp. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qualif. Misses	\$Miss	Bil Credit	CLEC Exp. this month	Oct 2012 <td>Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td></td>	Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td>	Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-5-01-3340 % Repeat Reports w/in 30 Days -Line Share/Split Nov-2012

DSL	Performance		Appointments		Sampling Error	Stat. Score	Qualif. Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					CLEC Exp. this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qualif. Misses	\$Miss	Bil Credit	CLEC Exp. this month	Oct 2012 <td>Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td></td>	Sep 2012 <td>Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td>	Prior Month Paid <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

Notes

Column	Description
[REDACTED]	

MR-4-01-1216 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale										Nov-2012						
Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qual'd Misses	\$/Miss	Bill Credit	Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-4-01-1217 Mean Time to Repair - DS1 & DS3 -UNE/Resale										Nov-2012						
Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qual'd Misses	\$/Miss	Bill Credit	Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

MR-4-06-1216 % Out of Service > 4 Hrs - nonDS0 & DS0 -UNE/Resale										Nov-2012						
Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qual'd Misses	\$/Miss	Bill Credit	Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail <td>Eligible Current Month <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td>	Eligible Current Month <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Prior Month	Prior Month Individual Dollars

MR-4-08-1216 % Out of Service > 24 Hrs - nonDS0 & DS0 -UNE/Resale										Nov-2012						
Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qual'd Misses	\$/Miss	Bill Credit	Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail <td>Eligible Current Month <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td>	Eligible Current Month <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Prior Month	Prior Month Individual Dollars

MR-4-05-1217 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale										Nov-2012						
Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qual'd Misses	\$/Miss	Bill Credit	Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail <td>Eligible Current Month <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td>	Eligible Current Month <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Prior Month	Prior Month Individual Dollars

MR-4-08-1217 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale										Nov-2012						
Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qual'd Misses	\$/Miss	Bill Credit	Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail <td>Eligible Current Month <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td> </td>	Eligible Current Month <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Prior Month	Prior Month Individual Dollars

MR-5-01-1200 % Repeat Reports w/in 30 days -Specials -UNE/Resale										Nov-2012						
Specials	Performance		Appointments		Sampling Error	Stat. Score	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule							
	FP	CLEC	FP	CLEC					Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars	
CLEC Data							Qual'd Misses	\$/Miss	Bill Credit	Chk. Perf this month	Oct 2012	Sep 2012	Prior Month Fail <td>Eligible Current Month</td> <td>Eligible Prior Month</td> <td>Prior Month Individual Dollars</td>	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

Notes	
Column	Description

NP-1-04-5000 # of Final Trunk Groups Blocked 3 months Nov-2012

Trunks	3-Mo. Blockages	Qual'd Misses	Mkt. Adj.	2 Mo. Individual Rule						
CLEC Data	\$/Blockage	\$/Miss	Bill Credit	Clec.Best (3's month)	Oct 2012	Sep 2012	Prior Month Prior	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

NP-2-01/2 % OT Response to Request for Collocation - Total Nov-2012

Collocation	% On Time	Requests	Mkt. Adj.	2 Mo. Individual Rule								
CLEC Data		Missed Responses	Qual'f'd Misses	\$/Miss	Bill Credit	Clec.Best (3's month)	Oct 2012	Sep 2012	Prior Month Prior	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

NP-2-05/6 % On Time - Physical Collocation - Total Nov-2012

Collocation	% On Time	Cages	Missed Cages	Mkt. Adj.	2 Mo. Individual Rule							
CLEC Data			Qual'f'd Misses	\$/Miss	Bill Credit	Clec.Best (3's month)	Oct 2012	Sep 2012	Prior Month Prior	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

NP-2-07/8 Average Delay Days - Total Nov-2012

Collocation	Avg. Delay Dzy's	Missed Cages	Tot. Delay Days	Mkt. Adj.	2 Mo. Individual Rule							
CLEC Data			Qual'f'd Delay Days	\$/Delay Day	Bill Credit	Clec.Best (3's month)	Oct 2012	Sep 2012	Prior Month Prior	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars

Notes

Column	Description
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Resolution	% Resolved	Exceptions	Misses	Mkt. Adj.			2 Mo. Individual Rate					Nov-2012
CLEC Data			Qualified Misses	\$Miss	Bill Credit	Clec Exp this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
[REDACTED]												

Resolution	% Resolved	Exceptions	Misses	Mkt. Adj.			2 Mo. Individual Rate					Nov-2012	
CLEC Data			Missed Responses	Qualified Misses	\$Miss	Bill Credit	Clec Exp this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
[REDACTED]													

Resolution	% On Time	Claims	Misses	Mkt. Adj.			2 Mo. Individual Rate					Nov-2012
CLEC Data			Qualf Misses	\$Miss	Bill Credit	Clec Exp this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
[REDACTED]												

Resolution	% On Time	Claims	Misses	Mkt. Adj.			2 Mo. Individual Rate					Nov-2012
CLEC Data			Qualf Misses	\$Miss	Bill Credit	Clec Exp this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
[REDACTED]												

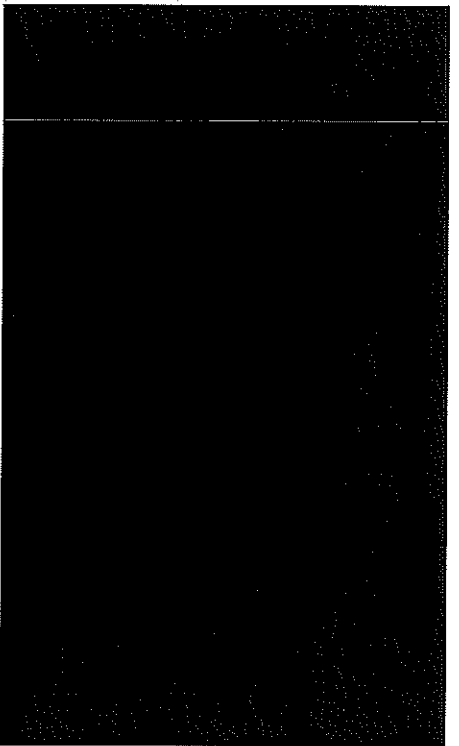
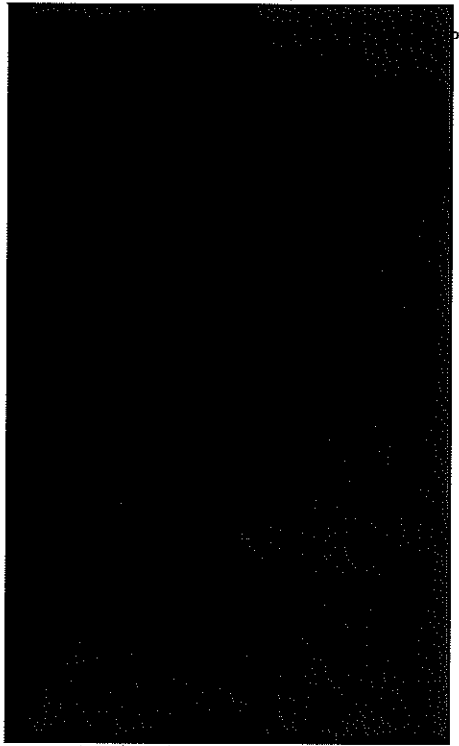
Resolution	% On Time	Claims	Misses	Mkt. Adj.			2 Mo. Individual Rate					Nov-2012
CLEC Data			Qualf Misses	\$Delay Day	Bill Credit	Clec Exp this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
[REDACTED]												

Resolution	% On Time	Claims	Misses	Mkt. Adj.			2 Mo. Individual Rate					Nov-2012
CLEC Data			Qualf Misses	\$Delay Day	Bill Credit	Clec Exp this month	Oct 2012	Sep 2012	Prior Month Paid	Eligible Current Month	Eligible Prior Month	Prior Month Individual Dollars
[REDACTED]												

Notes	Column	Description
[REDACTED]		

Market adj. template for a CLEC that receives a -1 for two consecutive months in a critical measure and the aggregate performance does not receive a -1 in at least one month.

Calculation for statistical based metrics FINAL RI



Notes

Cell	Description

